Name: Class: No. Section

Hotel Reservation

a) Listen to the audio and write number 1-17 to order the conversation

- [ ] F2: (click) Reservations, can I help you?
- [ ] M1: Yes, I appreciate that.
- [ ] (phone ringing) Majestic Hotel, can I help you?
- [ ] F2: Yes, that is a possibility. Just let me check those dates for you. It is a very busy time of year, as I'm sure you realize!
- [ ] F2: I see, sir. And for how many people would that be?
- [ ] M1: Is it not possible to have a family room for all of us?
- [ ] F1: One moment, please. I'll put you through to reservations.
- [ ] M1: Yes, we're thinking of coming up the weekend of the 6th of July and staying for about a week, going back on Saturday the 13th or Sunday the 14th
- [ ] F2: Well, there are various options. (Typing) We could do a double for you and your wife, and a room with two singles for your children. Not adjacent though.
- [ ] F2: Yes, of course, sir. Do you have specific dates in mind?
- [ ] M1: Well, there's myself, my wife and our two children. They're 9 and 5.
- [ ] M1: Yes, I'm enquiring about room rates in July, please.
- [ ] M1: Yes, I'd like to find out about your room rates in July, please.

LIVEWORKSHEETS

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F2: Yes, I'm afraid so... but I see we do have a suite available for all the nights you're interested in. That would give you two separate bedrooms, a sitting room, bathroom of course, and the one we have available also has a large balcony and a terrific sea view.

F2: Mmm (typing), ah. Well, I can offer you a family room for the nights of Saturday the 6th through to the night of Thursday the 11th,but I'm afraid there are no family rooms for the second weekend. They're all booked already, I'm afraid.

M1: Oh! That sounds wonderful. But what about the price? Can you do any special deals on that?

M1: Oh dear. Er, so that would mean either leaving on Friday or moving to two rooms for the last one or two nights, would it?

LIVEWORKSHEETS