

Activity 4.3 Keeping an Appointment

Making an appointment

Keeping an appointment



เป็นเสียงสำคัญที่หมอจะได้ยิน คือเสียงในสมอง

Conversation I :

Clinic Assistant : Good morning. Dr. Holly's clinic. How can I help you?
 Tom : Hello, I'd like to make an appointment to see Dr. Holly, please.
 Clinic Assistant : When would you like to come in?
 Tom : 2 o'clock in the afternoon
 Clinic Assistant : I'm sorry. Dr. Holly has appointments all day.
 Tom : What about tomorrow 11 am?
 Clinic Assistant : No problem. Sunday at 11 am. I'll see you then.



Conversation II :

Clinic Assistant : Good morning, how can I help you?
 Tom : Well, my name is Tom. I've come to see Doctor Holly.
 Clinic Assistant : Is Doctor Holly expecting you?
 Tom : Yes, I made an appointment to see Doctor Holly at 11 am.
 Clinic Assistant : One moment, please... Mr. Tom Sawyer
 Tom : That's me.
 Clinic Assistant : Right this way. Doctor Holly is waiting to see you.
 Tom : Thank you.



Exercise A : From the above conversation,

1. Which conversation is about making an appointment?
 Conversation ____ is about _____
2. Which conversation is about keeping an appointment?
 Conversation ____ is about _____

Exercise B: Answer the following question: **Yes** or **No**.

3. A: Is the doctor's name is Holly?
 B: _____
4. A: Did Tom miss his appointment?
 B: _____