

NAME : _____

CLASS : _____

SECTION C - DIALOGUE

PSR 2017

Question 26 – 35

Read the conversation between the travel agent reservationist and Nabilah. Then fill in each blank with ONE word only.

Nabilah`wants to go on a holiday. She books her ticket at A&Z travel agent in Bandar Seri Begawan.



Travel agent : Good morning, Madam. Can I 26. _____ you?

Nabilah : Yes, please. I would like to book air tickets.

Travel agent : Certainly, Madam. 27. _____ would you like to go?

Nabilah : I would like to 28. _____ to Dubai.

Travel agent : Oh great! There are many interesting places to go there. Dubai is famous for its Burj Khalifa, the tallest tower and its textiles too. When would you like to go?

Nabilah : I would like to go in December. 29. _____ are the flights to Dubai?

Travel agent : It 30. _____ daily at 7.00 p.m from Brunei.

Nabilah : It leaves daily? Oh that's good. Are there any available seats for two on 3rd December and return on 14th December?

Travel agent : Let me check, Madam. Yes, there are two 31. _____ available on those dates.

Nabilah : How much is the fare anyway?

Travel agent : There is a promotion 32. _____ in December. That will be \$880.00 for return ticket for each adult.

Nabilah : Fine, kindly book two seats please.

Travel agent : Okay. Can I have the 33. _____, Madam?

Nabilah : I am Nabilah binti Hj Abd Rahman and my husband is Hj Khalid bin Amir.

Travel agent : Would you like to sit by the window or the aisle?

Nabilah : Please reserve the seats 34. _____ the window.

Travel agent : Would you like to request for any special 35. _____?

Nabilah : Yes, one vegetarian meal for myself, please.

Travel agent : Okay, all bookings are confirmed.

Nabilah : Thank you.

(10 marks)