

Reading 2 Read this interview from *Computer World*, an online magazine, in which Jess Wong, a systems analyst, talks about her job. Which of the stages in 1 does she mention?

CW: So, Jess, could you tell us about the requirements analysis process?

JW: Well, first, we talk to the client to find out who the users will be. Then we interview as many users as we can. This can be difficult because we have to look at every step in the process very carefully, in a lot of detail.

CW: And what's the next step?

JW: Next, we put together the specification document. This shows everything that the program does. And by that I really mean everything! We have to write down what every button does, what you see on every pop-up menu and so on.

CW: Is this where you draw flow charts?

JW: Yes, and the user interface.

CW: And does the client check the specification document?

JW: Certainly. We want the client to look at every part of it, to be sure that they are happy with it. We usually have to make a few changes at this stage but this is usually quite quick. Then we can hand over to the developers so that they can do their part of the job.

Answers:

QUESTIONS	ANSWERS
1. Why does Jess talk to the client at the beginning of the process?	
2. Why are the interviews sometimes difficult?	
3. What is the specification document contain, besides writing?	
4. Why does the analyst want the client to check the specification document?	

They have to look at every step in the process carefully and in a lot of detail.

to be sure they are happy with it

flow charts and drawings of the user interface

to find out who the users will be

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