WORD PRACTICE

LISTENING COMPREHENSION

Part 1 Photo

Look at the picture and listen to the sentences.
Choose the sentence that best describes the picture.

CD1
Track 3



1. Ⓐ Ⓑ Ⓒ Ⓓ

Part 2 Question–Response

Listen to the question and the three responses. Choose the response that best answers the question.

2. Ⓐ Ⓑ Ⓒ

3. Ⓐ Ⓑ Ⓒ

Part 3 Conversation

Listen to the dialogue. Then read each question and choose the best response.

4. How long is the basic warranty effective?
   (A) Thirty days.
   (B) Sixty days.
   (C) One year.
   (D) Two years.

5. What will happen if the woman uses an unapproved mechanic?
   (A) There are no consequences.
   (B) The warranty is no longer effective.
   (C) Protection is decreased by 50%
   (D) She will have full coverage.

6. What does the woman decide to do?
   (A) Take her car to an approved mechanic.
   (B) Buy the extended warranty.
   (C) Refuse the basic warranty.
   (D) Buy a different car.

Part 4 Talk

Listen to the talk. Then read each question and choose the best answer.

7. What is the point of the talk?
   (A) Items under warranty must be fixed.
   (B) If an item is misused, the warranty may be invalidated.
   (C) Machines with unusual wear are difficult to repair.
   (D) Customers often don't understand warranties.

8. Who is the audience for this talk?
   (A) A factory repairperson.
   (B) A customer.
   (C) Someone who rents machines.
   (D) Buyers.

9. How can a customer receive money back for a defective product?
   (A) Follow the directions on the package.
   (B) Return it to the place of purchase.
   (C) Repackage it carefully.
   (D) Return it within 30 days.

LIVEWORKSHEETS