

1. If you are a tourist, sometimes shop assistants can charge high prices.	a) to buy something
2. You don't have to pay the delivery charges .	b) in a shop, restaurant to deal with a customer by taking their order, showing or selling them objects
3. Alec's favourite department store was offering a 10% discount .	c) to ask for money after doing some work for other people
4. If Alec doesn't like a video game, he can take it back and get a refund .	d) to give something you bought back to a shop assistant and get a different object (different colour/size)
5. Rose uses store cards when she purchases new things.	e) money you pay for work
6. Her favourite store has promotions . You can hear advertisement on radio.	f) money that is given back to you, especially because you are not happy with a product that you have bought
7. Some of Rose's schoolmates work in shops and they serve her which she thinks is nice.	g) a smaller price
8. She says if you buy something and it's not right, it's easy to exchange .	h) a piece of paper which says that money have been received and something have been bought
9. You can exchange something you don't like, if you have a receipt .	i) an activity which will help to sell a product

