

## 1. LISTEN AND COMPLETE THE DIALOGUE

**Assistant:** These T-shirts are **on special offer**. Three for two. And this scarf is **in the sale**. Are the T-shirts the right size? You can **try on clothes** over there.

**Shopper:** They're fine, thanks.

**Assistant:** OK, that's ..... **Keep the receipt** if you want to **exchange an item**, or **return an item** and **get a refund**.

**Shopper:** Hi, this bag is a bit dirty. Can I **get a discount**?

**Assistant:** Erm, well I can make it 10 euros cheaper. OK? ... So that's ..... . ... Do you want to **pay in cash** or **pay by card**?

**Shopper:** Cash, please.

## 2. LISTEN TO THE EXPRESSIONS IN ORANGE FROM POINT 1. THEN WRITE THEM NEXT TO THEIR DEFINITION.

1 use 'plastic' money to buy something

*pay by card*

2 swap something for a different size or colour

3 check if something is the right size

4 not throw away the document that shows you paid

5 use 'real' money to buy something

6 take something back

7 cheaper than usual for a short time

8 cheaper at a certain time of year, eg at the end of summer

9 get some money off the price

10 get your money back

