

1. LISTEN AND COMPLETE THE DIAGLOGUE

Assistant: These T-shirts are **on special offer**. Three for two. And this scarf is **in the sale**. Are the T-shirts the right size? You can **try on clothes** over there.

Shopper: They're fine, thanks.

Assistant: OK, that's **Keep the receipt** if you want to **exchange an item**, or **return an item** and **get a refund**.

Shopper: Hi, this bag is a bit dirty. Can I **get a discount**?

Assistant: Erm, well I can make it 10 euros cheaper. OK? ... So that's Do you want to **pay in cash** or **pay by card**?

Shopper: Cash, please.

2. LISTEN TO THE EXPRESSIONS IN ORANGE FROM POINT 1. THEN WRITE THEM NEXT TO THEIR DEFINITION.

- 1 use 'plastic' money to buy something
pay by card
- 2 swap something for a different size or colour
- 3 check if something is the right size
- 4 not throw away the document that shows you paid

- 5 use 'real' money to buy something
- 6 take something back
- 7 cheaper than usual for a short time
- 8 cheaper at a certain time of year, eg at the end of summer
- 9 get some money off the price
- 10 get your money back

