

Paying a phone bill

Cashier: Hi

Customer: Hi

Cashier: Can I help you?

Customer: Yes, I got a mobile phone bill last week.

Cashier: Sorry, what was that?

Customer: I got a phone bill. Can I pay it here?

Cashier: Yes, you can pay here. Do you have your bill with you?

Customer: Yes, here it is.

Cashier: So, the total is \$246.65. Will you be paying the full amount today?

Customer: Yes

Cashier: Is that cash or card?

Customer: Card please.

Cashier: Just tap or swipe. And your PIN... Would you like a receipt?

Customer: I'm sorry, what did you say?

Cashier: A receipt – would you like a receipt?

Customer: Yes, please.

Cashier: All done. Will there be anything else today?

Customer: No, that's all. Thank you

Cashier: See you later

Customer: Bye



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