



Extra Training

Listening Task 812

*You will hear an interview with an online shopping expert.
For questions 1-7, choose the best answer.*

- 1. What is the main advantage of shopping online?**
 1. The products are cheap.
 2. It isn't necessary to visit the shops.
 3. It's a quick process.
- 2. What is the point of auction websites?**
 1. You set your own prices for an item.
 2. You pay a fee to use the site.
 3. You win the item without paying for it.
- 3. What is a disadvantage of shopping online?**
 1. The photos of the products may be unclear.
 2. The return policy may not be indicated on many sites.
 3. It is impossible to inspect the product before purchase.
- 4. Betty advises shoppers to avoid ____**
 1. sites with extra charges.
 2. unprotected websites.
 3. shops that appear unreliable.
- 5. What does Betty say about using debit cards online?**
 1. It is not the best way to pay for something.
 2. They offer customers more security.
 3. They have higher interest rates.
- 6. Why should people check their credit card statements?**
 1. To ensure they don't overspend.
 2. To spot extra charges.
 3. To see if a lot of money is missing.
- 7. Updating your computer's browser _____**
 1. expands your online connections.
 2. improves your anti-virus programme.
 3. helps increase computer security.

