Learning Standard (LS) By completing this module, I can :

Unit 5 **E-Services Technology** (Page 60 to 75)	1.1.2	Understand with support or little support specific information and details in simple longer texts on a range of familiar topics • True/False statements	2.1.2	Ask for and respond appropriately to simple suggestions • Role playing	3.1.1	Understand the main point in simple longer texts on a range of familiar topics • Reading simple text	4.1.1	Explain simple content from what they have read • Writing steps	Subordinating conjunctions • Completing sentences • Using simple past tense to complete sentences
	1.2.1	Guess the meaning of unfamiliar words from clues provided by other known words and by context on familiar topics • Matching words to meaning			3.1.2	Understand specific details and information in a variety of text types on familiar topics • Completing texts	4.2.1	Punctuate and spell written work with moderate accuracy • Writing complete sentences	Prepositions of direction • Using preposition to complete sentences

TOPIC: E-HAILING TECHNOLOGY

LS: 1.1.2,1.2.1

A. Listen to the dialogue below.
AUDIO LINK: http://arasmega.com/qr-link/e-healing-technology/

Roslan: Anju, have you heard about e-services technology?
Anju: I've never heard about it.
Roslan: Well, "e" is short for electronic. It is the use of electronic technology by companies to provide services to its customers.
Anju: Electronic technology? But how?
Roslan: Well, they use the Internet as the main channel for e-services. For example, to order car services, we need to download the e-hailing application **into** our smartphones **from** the Internet.
Anju: That easy? Are you sure?
Roslan: Yes! After downloading the apps all we have to do is just type **from** where we are and **to** where do we want to go.
Anju: Wow, this saves a lot of time! Besides e-hailing what other e-services are there?
Roslan: Hmm…we have e-ticket services where you can purchase movie tickets, bus or train tickets online or buy them through automated kiosks. Even job application can be made through online now.
Anju: Wow, thanks Roslan for the information! Well, I'm going to ask my father to download the e-hailing application. Who knows we might need it later?
Roslan: Yes. Anju, but we also must be careful. It would be best for us to travel with our parents or friends.
Anju: I will remember your advice Roslan.

THEME 2
Health and Environment

LIVEWORKSHEETS

A. Listen to the dialogue and tick (/) True or False for the statements below.

1. The "e" in e-services stands for electronic.
   - ○ True ○ False
2. The companies use bluetooth as the main channel for e-services.
   - ○ True ○ False
3. To use the e-hailing services, we need to have the e-hailing applications.
   - ○ True ○ False
4. We cannot buy our tickets online.
   - ○ True ○ False

Have you heard about e-services?
What do you know about e-hailing services?
Do you have any e-hailing applications?
Can you name any e-hailing services?

A. Based on the dialoque, answer the questions below.

1. What are the pupils talking about?
   - A. Applications
   - B. Smartphones
   - C. E-services technology

2. What must you download before using e-hailing services?
   - A. Games
   - B. Smartphones
   - C. E-hailing application

3. Is this e-hailing application free?
   - A. Yes
   - B. No

Examples of e-hailing services in Malaysia…

LIVEWORKSHEETS