

## You have to help me!



Rob: Do you need some help, Dad? You look a bit ... stressed.  
Dad: Yes! You have to help me with this. I've only had this phone for three days, and it's broken already!  
Rob: You're joking! What's wrong exactly?  
Dad: Well, I don't know, Rob! Every time I switch it on, nothing happens! I'm sure it was damaged when I bought it.  
Rob: Let me have a look at it, then. It might be cracked on the outside. But it looks OK to me. And ... there isn't anything missing inside, so you mustn't worry. I think the battery is dead, that's why. You have to charge it.  
Dad: I have charged it! I used my wireless charger!  
Rob: Dad ... is the charger plugged in?  
Dad: No, of course it isn't!  
Rob: But Dad, you have to plug in the wireless charger. If you don't, it won't charge. That's why your phone isn't working.  
Dad: What are you talking about? I don't have to plug in a wireless charger! It's wireless! That's the whole point of it!  
Rob: I'm afraid you do, Dad. Look, I'll show you.  
Dad: Honestly, Rob, I've never heard anything so ridiculous in all my life! I don't have to listen to this!

A) Is the phone broken?

B) Why isn't the phone working?

C) Why couldn't he charge the phone?