

PRACTICAL ENGLISH

IN A HOTEL

Match the words and symbols. Listen and check.



1 Reception /rɪ'septʃn/

2 the lift /lift/

3 a single room /'sɪŋgl ru:m/

4 a double room /'dʌbl ru:m/

5 the bar /ba:/

6 the ground (first, second, etc.) floor /graʊnd flɔ:/

Lift – BrE

Elevator - AmE

INTRODUCTION: ROB

Watch the following video about Rob. Tick the correct option.

- 1 Rob is from _____.
a the UK
b the USA
- 2 He's _____.
a an artist
b a journalist
- 3 He's in Poland _____.
a on holiday
b for work



CHECKING INTO A HOTEL

Watch the video and order the sentences.

- 7 W-A-L-K-E-R.
- My name's Rob Walker. I have a reservation.
- Sorry?
- 1 Hello.
- How do you spell it?
- Walker.
- Sorry, what's your surname?
- Thank you. OK, Mr Walker. You're in room 321.
- Good afternoon.
- W-A-L-K-E-R.
- Thanks.

British and American English

lift = British English elevator = American English
z = /zed/ British English /zi:/ American English

Greetings

Good morning = > 12.00

Good afternoon = 12.00 > 18.00

Good evening = 18.00 >

Goodnight = Goodbye (when you go to bed)

madam = a polite way to greet a woman

sir = a polite way to greet a man

INTRODUCTION: JENNY

Watch this video about Jenny. Tick the correct option.

- 1 Jenny's from _____.
a the USA
b the UK
- 2 _____ is her birthday.
a Today
b Tomorrow
- 3 Locanda Verde is a _____.
a restaurant
b club

BOOKING A TABLE

Watch the video and complete the information.

LOCANDA VERDE

Bookings

Day

Table for people

Time (o'clock)

Name Jenny Ziel

Attention!
Book
- Libro
- Reservar

USEFUL PHRASES

Listen and repeat.

I have a reservation.

Good morning.

How do you spell it?

How can I help you?

Sorry?

A table for tomorrow, please.

Thank you.

That's right.

UNDERSTANDING PRICES (Aprendemos sobre precios)

1. Listen and repeat.



2. Match the prices and words.

1	H	£12.75	A thirteen dollars twenty-five
2	I	€15.99	B eighty cents
3	J	\$50.19	C five pounds thirty-five
4	G	£5.35	D fifteen euros ninety-nine
5	F	\$13.25	E sixty pence
6	H	€3.20	F fifty dollars nineteen
7	I	€0.25	G three euros twenty
8	J	£1.50	H twelve pounds seventy-five
9	E	60p	I one pound fifty
10	D	\$0.80	J twenty-five cents

BUYING LUNCH

Read the menu. Then listen and repeat the food, drinks and prices.



Watch Rob in a London pub. What things from the menu does he order? Complete the conversation.

Barman Who's next?
Rob Can I have a ¹ sandwich, please?
Barman Anything else?
Rob And a ², please.
Barman Ice and lemon?
Rob ³, thanks.
Barman There you go.
Rob Thanks. How much is it?
Barman ⁴.
Rob Here you ⁵.
Barman Thanks. Here's your change.

Watch Jenny and her friend in a New York deli. What do they have? Complete the chart.

Jenny

Amy

USEFUL PHRASES

Listen and repeat.

Can I have a cheese
sandwich, please?

Anything else?

And a Coke, please.

Ice and lemon?

No, thanks.

How much is it?

Here you are.

Here's your change.

I'm fine, too.

Wait for me.

Sure!

Great idea.