

- Can I see your boarding pass please?
- Go to the right. Go to the left.
- Excuse me, I'm afraid this is my seat. Can I have a look at your boarding pass?
- Excuse me, is it possible to use the bathroom/toilet/lavatory/WC now?
- Could you fasten your seatbelt please?
- Could you bring your folding table/service tray up/Could you fold your table (away)?
- Could you bring your chair in the upright position?
- Could you bring your armrests down?



- There isn't enough space for my bag in the overhead compartment/cabin/box.
- What would you like to drink?
- Still/sparkling water or soda?
- black or white coffee?
- I would like to have a glass of dry white wine.
- Is it possible to have a blanket?
- Is it possible to have earplugs?
- I'm feeling a bit seasick? Have you got anything to help it?
- Please, return to your seats.





- We are arriving at Heathrow airport 20 minutes ahead of schedule.
- We are arriving at Heathrow airport 30 minutes behind schedule. We apologise for the delay.
- Excuse me, my connecting flight is in 20 minutes. What shall I do?
- Please remain seated with your seatbelt fastened until the "Fasten seatbelt" sign has been switched off.
- Please follow the yellow signs for arrivals.
- If you are connecting onto another flight from Heathrow today, please check the information screens for your departing gate number.