

★ **Voc matching**

- | | |
|----------------|----------------------------|
| 1. incompetent | completely |
| 2. absolutely | many |
| 3. employment | incapable |
| 4. barely | someone being paid to work |
| 5. inefficient | hardly |
| 6. numerous | unproductive |



★ **Listen and** ☒

7. The speaker sounded angry. ☐ T ☐ F
8. The speaker had worked for the company for 25 years. ☐ T ☐ F
9. The company took away its clients' money. ☐ T ☐ F
10. The promises TWHC made came effective once the speaker arrived in U.K. ☐ T ☐ F
11. The speaker complained about long working hours. ☐ T ☐ F
12. The speaker tried to get in touch with TWHC London to have his money back. ☐ T ☐ F
13. TWHC, London barely did anything about the speaker's complaints. ☐ T ☐ F

★ **Unscramble phrases** drag and drop

- | | |
|-----------|-----------------------|
| 14. _____ | numerous attempts |
| 15. _____ | come across |
| 16. _____ | my biggest regret |
| 17. _____ | left with no response |
| 18. _____ | barely livable |
| 19. _____ | plenty of |
| 20. _____ | as soon |
| 21. _____ | nothing in return |