

## Tactic practice

Use the tactics you have practiced for the next two talks. You will have one minute to a) skim the question and answer choices and identify key words and b) brainstorm related words. Then listen to the talks, and select the best answer choices.

1. Why should Mr. Heinrich go to the information counter?
  - (A) To collect his unattended bag
  - (B) To make an announcement
  - (C) To retrieve an important travel document
  - (D) To report an unattended package
2. Who is told to go to gate number 12?
  - (A) Mr. G. Heinrich
  - (B) Passengers traveling to Moscow
  - (C) Passengers traveling to Berlin
  - (D) Airport security
3. Why should passengers going to Moscow hurry?
  - (A) Their flight will leave soon.
  - (B) They must collect their packages.
  - (C) The duty free shop is about to close.
  - (D) They must collect their boarding passes.
4. How can guests purchase razors or toothbrushes?
  - (A) By placing a call to the hotel front desk
  - (B) By dialing 2
  - (C) By visiting the housekeeper
  - (D) By using a coin-operated machine

5. How can outside calls be made?

- (A) By dialing 1
- (B) By contacting the concierge
- (C) By dialing the number, followed by 9
- (D) By dialing 9 first, then the number

6. Why might guests visit the housekeeper on the first floor?

- (A) To get their clothes washed
- (B) To make an inquiry
- (C) To make an outside call
- (D) To purchase toiletries

1	(A) <input type="radio"/>	(B) <input type="radio"/>	(C) <input type="radio"/>	(D) <input type="radio"/>	4	(A) <input type="radio"/>	(B) <input type="radio"/>	(C) <input type="radio"/>	(D) <input type="radio"/>
2	(A) <input type="radio"/>	(B) <input type="radio"/>	(C) <input type="radio"/>	(D) <input type="radio"/>	5	(A) <input type="radio"/>	(B) <input type="radio"/>	(C) <input type="radio"/>	(D) <input type="radio"/>
3	(A) <input type="radio"/>	(B) <input type="radio"/>	(C) <input type="radio"/>	(D) <input type="radio"/>	6	(A) <input type="radio"/>	(B) <input type="radio"/>	(C) <input type="radio"/>	(D) <input type="radio"/>