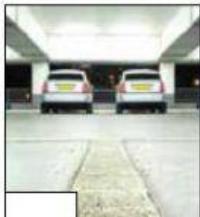# RENTING A CAR

1. **Match the words with the correct picture.**

Useful words

KEYS – BOOT – DRIVER'S LICENSE – PARKING BAY – IGNITION – CAR PARK –

BODY WORK – CREDIT CARD – NUMBER PLATE / REGISTRATION PLATE

2. **Choose the correct definition for each word/expression.**

a. to rent/hire **vb** - _____

b. insurance **n** - _____

c. a dent **n** - _____

d. a scratch **n** - _____

e. a tank **n** - _____

f. to write a car off **exp** - _____

g. to total a car **exp** *US* - _____

h. a write-off **n** - _____

i. a bay **n** - _____

j. a parking space **n** - _____

k. unlimited mileage **n** - _____

l. to swipe **vb** - _____

m. the excess **n** - _____

WHAT YOU HEAR...	WHAT YOU SAY...
• I'd like to rent a car, please. • How much is it per hour / day / kilometre? • How much is the insurance? • Do you need to see my driver's licence? • Can I leave the car in another city? • Is it petrol or diesel? Does it take petrol or diesel? • There appears to be a dent in the bodywork. • There's a scratch at the back. • Where is the car? • What's the car registration number? • Where do I have to leave it when I've finished? • What do I do with the keys? • Is it manual ("stickshift" US) or automatic? • Sorry, but I put diesel in the petrol tank. • I'm sorry but I crashed the car. • I'm sorry but I've written the car off. I've totalled the car (US) • The car is a write off. Can you give me another one?	• It comes with a full tank of petrol. • Please return it with a full tank. • The keys are here. • The car is parked in the car park, in bay 24, parking space B23. • Just phone this number if you have any difficulties. • The registration number is PY2 4TZ. • Just fill out this form, please. • May I see your driving licence, please? • I'll just take down your details. • It's got unlimited mileage. • I need to swipe your credit card. • You will be liable for the excess, which is 200 pounds.

Types of car

Saloon (car) ("sedan" in US English)	Estate (car) ("station wagon" in US English)	Minivan / people carrier	Convertible
Coupé	Van	SUV (sports utility vehicle) / 4X4	Pick-up truck
			Truck/lorry

3. Listen and complete the dialogue.

DIALOGUE: RENTING A CAR

Sales: Good morning. How may I help you?

Sally: Good morning. I'd like to rent a car for the **(1)**_____ .

Sales: OK. Any car in mind?

Sally: Just an ordinary four-**(2)** _____ car.

Sales: We've got a Peugeot 206 if you like.

Sally: Yes, that would be fine. How much is it **(3)** _____ day?

Sales: It's 80 pounds per day with unlimited **(4)** _____, and that includes insurance.

Sally: That sounds all right.

Sales: And the **(5)**_____ is 200 pounds.

Sally: What does that mean?

Sales: Well, if you have an **(6)** _____, you have to pay the first 200 pounds.

Sally: OK. I'm not really planning on having an accident.

Sales: Very wise. So, just fill in this **(7)** _____, please. And I need to see your driving licence, and I'll have to swipe your credit card.

Sally: OK. Here you are.

Sales: Very good. Here are the keys. The car is in bay 62, in parking **(8)** _____ 91. It's a blue Peugeot 206 station wagon.

Sally: Great.

Sales: Drive safely.

Sally: Thanks. Bye.

Sales: Bye.