

Vocabulary		Meaning
Pilot		
Tour guide		
Flight attendant		
Tourist information officer		
Travel agent		
Receptionist		
Waiter		
Chef		
Porter		
Hotel manager		
Airline check-in clerk		
Calm		
Nervous		
disorganized		
Scruffy		
Lazy		
Creative		
Practical		
Flexible		
smart		
Confident		
Organized		
extrovert		
Shy		
Hardworking		

Unfriendly		
I enjoy meeting new people		
I like working independently		
I feel confident about dealing with money		
I am able to do more than one thing at the same time		
I like working under pressure		
I am good at languages		
Work long or unusual hours		
Page 6+7		
an assistant in a restaurant		
Hotel front desk		
Car rental supervisor		
Night manager of a small hotel		
Offer internships and work experience for university students		
There are many aspects: hotels, water sports, tour operation, travel agents		
That's my main goal		
You have to have a rounded knowledge of the industry, from ground level to the top		
Page 7+8		
Enjoy working with people		
Get one day off a week		
Work shift		
Hold a business meeting		
Do a special training course		