

Unit 6: Hello! 999?
Listening & Speaking
Complete the Conversation (Page 53)

 **Listening and Speaking**

Listen to the conversation.

999 Emergency. May I help you?

Operator

Sam

Yes, I need an ambulance. My grandfather fell down the staircase. He is unconscious!

Emergency Medical Dispatcher

EMD : What's your address?
Sam : 25, Jalan Mas, Taman Intan.
EMD : What's your name and telephone number?
Sam : I'm Sam. My number is 23568785.
EMD : All right. Turn on the lights inside and outside of your house. Make sure the front door is open and unlocked. Take out any medicines your grandfather takes. Keep your pets locked up. We'll be there as soon as possible.
Sam : Thank you. Please hurry!

 **MORAL VALUE**
Be considerate. Do not make hoax calls to 999.

Role-play the telephone conversation with your friend. Then, act out what the emergency medical dispatcher tells you to do. You may use your own personal details and change the emergency situation.



Imagine your sister could not move because she slipped and fell in the bathroom. Work with a friend. Act out your emergency telephone conversation. Use the pictures and words to help you.



Do not try to move her.

Put a blanket over her to keep her warm.

Make sure the front door is open and unlocked.



Operator : 999 Emergency. _____?

Me : Yes, I need an _____. My sister _____
in the bathroom. She could not _____.

EMD : What's your _____?

Me : _____.

EMD : What's your _____ and _____?

Me : I'm _____. My number is _____.

EMD : All right. Do not _____. Put a _____
_____. Make sure the _____
_____. We'll be there as soon as possible.

Me : Thank you. Please hurry!