



3.02 Write a word from the box in each gap to complete the dialogue. Listen and check.

bill | cash | cashpoint | change
credit card | discount | PIN
receipt | refund | till

Assistant: Could you come to the other
(1) _____, please? Now, the
total (2) _____ comes to £15,
and that's with a 10% (3) _____.
How would you like to pay?

Customer: By (4) _____. Oh, wait.
It's a new one and I've forgotten the
(5) _____. I'll have to pay in
(6) _____. Luckily, I've just
been to the (7) _____, so I've
got enough.

Assistant: That's fine, thank you. And here's
your (8) _____ – £5 – and your
(9) _____. Keep it, because it's
also your guarantee. If anything goes
wrong with the headphones, just bring
them back and we'll exchange them or
give you a (10) _____.

Customer: Thank you.