

 **1.11** Listen to four speakers. In pairs, try to agree which speaker sounds:

a urgent ____

c enthusiastic ____

b calm ____

d arrogant ____

 **1.11** Listen again. Match sentences A–E with speakers 1–4. Use the tone of voice to help you. There is one extra sentence.

A The speaker is giving advice about winning family arguments. ____

B We learn how a bad argument had a positive result for the speaker. ____

C The speaker is advertising a course for families who want to argue less. ____

D The speaker is persuading somebody to attend a family reunion. ____

E The speaker describes how a relative lost his job because of a family argument. ____