

Name:

1)

**Complete the dialogue with your own words.
Put ONE word in each space.**

Receptionist: Good morning. Can I
(1) you?

Nikki: Yes please. I (2) love to go to a museum. Is there one (3) this hotel?

Receptionist: Yes. You can walk to it from here. Just go out of the hotel, (4) left, walk for about ten minutes, and you will see it on your right.

Nikki: Thank you. (5) it a big museum?

Receptionist: Yes, it's the national museum. It's very large, and there's a lot to see there.

Nikki: That's great. I want to buy some postcards.
(6) the museum have a shop?

Receptionist: Yes, it has a very nice shop. It
(7) books, and gifts – and postcards, of course.

Nikki: Thank you very much for your help.

Receptionist: You're (8) ! Just ask me if you need anything else while you're staying here.



2) Drag the words.

Complete the sentences below using words from the box.


bank	café	chemist	dentist	hotel
library	post office	tourist information		

- I'm going to the to buy a stamp.
- Is the open today? I need to get some cash.
- My tooth hurts. I think I should make an appointment with my
- I'm going to the to borrow a book about insects.
- I've got my flight, but I still need to book a room in a for my holiday.
- Is there a near here? I need to buy some medicine.
- I booked a tour of the city at the centre.
- Let's go to that new They make great hot chocolate.


3)

Read the signs. Put the number in the correct part of the table.


Bank	Tourist information centre	Library
.....



1  Please try to return books to the correct shelf. Thank you.


5  **DVDs**
£1.50
for one week.

2  Need to find a room in a hotel? We can book one for you.

6  Computer course for beginners. Starts Monday.

3  Information about train and bus times at this desk only.

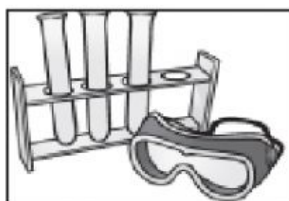
7  Lost your credit card? Call this number immediately.
 **970097 86809**

4  Need to borrow money today? Speak to a member of staff.

8  Please pay for maps in cash.

4) You will hear five short conversations. You will hear each conversation twice. there is one question for each conversation. For questions 1–5, put a tick (✓) under the right answer.

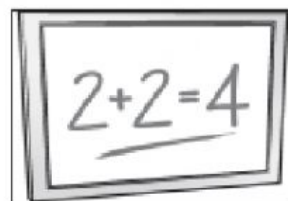
1. What is the boy's favourite subject?



A ☐

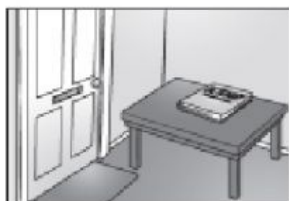


B ☐



C ☐

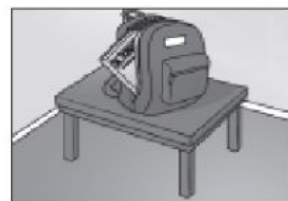
2. Where does the girl put the dictionary?



A ☐

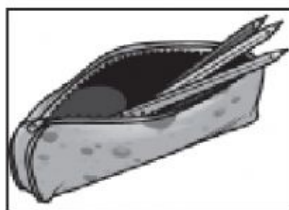


B ☐



C ☐

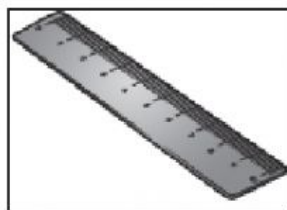
3. What does the boy lend the girl?



A

☐

B

☐

C

☐

4. What time does the TV programme start?



A

☐

B

☐

C

☐

5. Where does the boy have lessons?



A

☐

B

☐

C

☐