

## ทักษะบูรณาการภาษาอังกฤษธุรกิจ (Integration of English Skills for Business)



## Unit 1 Listening Chapter 1 Before Listening

Practice: Types of Listening

Directions: Listen to the four extracts and match the type of listening to the following

situations.

Types of Listening:

A. An informal conversation between students

B. A lecture given by a professor

C. A student asking staff for information

D. A talk for students

Situations:	
Situation 1:	13 <del>-1</del>
Situation 2:	
Situation 3:	P
Situation 4:	
Activity:	What accent do you hear?

Vocabulary

Directions: Match words in Column A to their meaning in Column B.

Column A	Column B		
Words	Meanings		
1. automation (n.) 2. controversial (adj.) 3. productivity (n.) 4. commentator (n.) 5. threat (n.) 6. security (n.) 7. outsourcing (n.) 8. drastic (adj.) 9. clerk (n.) 10. till operator (n.)	<ul> <li>a. danger</li> <li>b. extreme</li> <li>c. a critic</li> <li>d. an officer; worker</li> <li>e. a checkout operator</li> <li>f. safety; protection from danger</li> <li>g. causing a lot of disagreement</li> <li>h. rate that a company produces goods</li> <li>i. use of service outside a company</li> <li>j. machines or computers run by artificial intelligence (AI)</li> </ul>		



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Directions: Read the following talk about automation first.

## Automation

Well, the field of automation is one of the quite controversial areas of Al. Now, automation has great effects on levels of productivity, but some commentators claim that this area is now a greater threat to job security than outsourcing. It may seem drastic, but think of examples in our own lives. How many people here use ATMs instead of going to the bank clerk, or use a self-checkout in a supermarket instead of going to the till operator.

There are 6 people talking about automation and using 6 different accents. Identify their accents.

Australian	British	Chinese	French	Indian	Middle Eastern
1		2		3	
4		5		6	