

Fill in the gaps in the conversation with a word from the box and a preposition.

anxious bad choose depend effect obsessed rely true worried

Teacher: Do you think that money can solve all problems?

Student: No, not really. Of course, I would be 1 anxious about money if I didn't have very much, but I believe that too much money can be 2 you.

Teacher: So you think it is possible to have too much money?

Student: Well, there are lots of stories in the media about people who have won lots of money in the lottery and realised that they are not happier as a result. I think that large amounts of money can have a negative 3 people.

Teacher: Do you think that people 4 modern technology like computers too much and that people are 5 having the latest high tech equipment?

Student: Well, yes, in some countries. But this isn't 6 many people in the world who are only 7 their next meal. In rich countries people always want a new gadget to make life easier but I'm not sure these machines do actually do that. When we go shopping we have to 8 hundreds of different brands of the same thing, and when these things go wrong we don't know what to do. I would prefer it if life were simpler and we didn't 9 expensive technologies so much.



Fill in the gaps in the letter with a correct preposition.

FIVE STAR HOTELS



Dear Mr Rees,

Thank you for your letter of 21 June. I was very disturbed 1 by your account of what happened in our hotel last week, and I am writing to apologise 2 for this. I can understand that you were shocked 3 at the way the employee spoke to you. There can be no excuse 4 for such behaviour and I fully understand why you felt the need to complain 5 about the situation. I can provide no explanation 6 of the way the receptionist behaved.

Our hotel group has a reputation 7 for being good 8 at looking after our customers, and I am very sorry that your experience 9 with our service did not confirm this. I intend to deal 10 with the staff member appropriately and I will ensure that she does not repeat this behaviour 11 by sending her on a retraining course next week. I would like to assure you that the behaviour you encountered is not typical 12 of our staff.

As the manager, I am responsible 13 for all of our employees so please accept my apologies again and this voucher worth £50 to spend in any 14 of our hotels.

Yours sincerely,

Clive Martin
Hotel Manager