

## **911 Emergency Calls** **(Video – Question Part 2)**



***Instructions:*** Watch the video and answer the questions.



### **Call Number One**

1. Who was injured?
2. What is the address of the restaurant?
3. Does she need:
  - a. the police
  - b. the fire department
  - c. an ambulance
4. Where should she take the people who are in the building?



### **Call Number Two**

1. What will the police do?
2. What is the address where the caller is?
3. What does the dispatcher tell the man to do?

Call Number Five – Listen to the video. Fill in the missing words.



Dispatcher: 911?  
Woman: There's \_\_\_\_\_ in my \_\_\_\_\_.  
Dispatcher: Are you \_\_\_\_\_, Ma'am?  
Woman: Yes, \_\_\_\_\_. I need \_\_\_\_\_.  
Dispatcher: Ok. The \_\_\_\_\_ are on their way, Ma'am. \_\_\_\_\_  
\_\_\_\_\_ to \_\_\_\_\_ on the line until they get there.  
Woman: Alright. But, \_\_\_\_\_, hurry.  
Dispatcher: \_\_\_\_\_ will be \_\_\_\_\_ in just \_\_\_\_\_.  
\_\_\_\_\_. Just \_\_\_\_\_ with me, and  
\_\_\_\_\_ will be alright.

*(Later)*

Woman: Operator.  
Dispatcher: Yes, I'm \_\_\_\_\_.  
Woman: \_\_\_\_\_ while I went to  
\_\_\_\_\_.  
Dispatcher: Then the \_\_\_\_\_ are there \_\_\_\_\_.  
Woman: \_\_\_\_\_, \_\_\_\_\_.  
Dispatcher: And have they found \_\_\_\_\_?  
Woman: \_\_\_\_\_, and \_\_\_\_\_ so foolish. It was just \_\_\_\_\_.  
Dispatcher: Better safe than sorry.  
Woman: \_\_\_\_\_ for being \_\_\_\_\_.  
Dispatcher: It's \_\_\_\_\_ to help you. You have \_\_\_\_\_.  
Woman: Good night.  
Dispatcher: Good night.