

Name \_\_\_\_\_

Class \_\_\_\_\_

English for International Tourism Pre-Intermediate Unit Test 6A

**Answer all 40 questions. There is one mark per question.**

## GRAMMAR: COUNTABLE AND UNCOUNTABLE NOUNS

Complete the sentences. Choose a), b), c) or d). – means no quantifier is needed.

1 Did you reserve \_\_\_\_\_ table for tomorrow night?  
a) – b) a c) any d) much

2 \_\_\_\_\_ people came to our party last week.  
a) Much b) Any c) Lots of d) A

3 Would you like \_\_\_\_\_ sugar in your coffee?  
a) some b) much c) many d) an

4 I ordered \_\_\_\_\_ omelette for my lunch.  
a) a b) an c) some d) lots of

5 We'd like an apple juice and \_\_\_\_\_ lemonade, please.  
a) many b) much c) a d) any

6 Could you get me \_\_\_\_\_ chocolate from the shop?  
a) – b) many c) some d) much

7 Alison never drinks \_\_\_\_\_ coffee after midday.  
a) many b) lots of c) some d) –

8 Nina doesn't eat \_\_\_\_\_ salt. She says it's bad for your health.  
a) much b) an c) a d) many

9 Are there \_\_\_\_\_ passengers on our flight?  
a) much b) some c) a lot of d) a

10 We don't have \_\_\_\_\_ reservations for Tuesday.  
a) any b) much c) a lot d) an

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## VOCABULARY: FOOD AND BEVERAGE

**Read the descriptions relating to food and drink. Complete them with an appropriate word. You have the first letter of each word to help you.**

1 B \_\_\_\_\_ is the meat from a cow.

2 The fish is *m*\_\_\_\_\_ in ginger, lime juice and dill.

3 A *v*\_\_\_\_\_ is someone who does not eat meat or fish.

4 *S*\_\_\_\_\_ food has a good flavour, and is salty rather than sweet.

5 *L*\_\_\_\_\_ is the meat from a young sheep.

6 *S*\_\_\_\_\_ is the British English word for napkin.

7 *M*\_\_\_\_\_ is a thick white sauce made from eggs.

8 The steak is *s*\_\_\_\_\_ with potatoes and a green salad.

9 A *v*\_\_\_\_\_ is someone who does not eat any animal product.

10 Our cod is *c*\_\_\_\_\_ in breadcrumbs then deep fried.

11 *M*\_\_\_\_\_ are a type of small shellfish with a black shell.

12 *R*\_\_\_\_\_ food usually contains a large amount of cream or butter.

13 *T*\_\_\_\_\_ meat is soft. It is easy to cut and eat.

14 *D*\_\_\_\_\_ is the meat from a water bird with short legs and a wide beak.

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## PROFESSIONAL SKILLS: MEETING CUSTOMERS' NEEDS

Complete the gaps (1–12) in the advice below using the words in the box. Use each word once.

anticipate around available choices flexible ingredients  
knowledgeable positive prepared questions watch unique

Useful advice on how to meet customers' needs:

- Be proactive – try to <sup>1</sup> \_\_\_\_\_ the customer's needs.
- Be available – <sup>2</sup> \_\_\_\_\_ each table in your station and be <sup>3</sup> \_\_\_\_\_ within a minute or two if a customer needs something.
- Be <sup>4</sup> \_\_\_\_\_ – some customers ask a lot of <sup>5</sup> \_\_\_\_\_ and want suggestions to help them make their <sup>6</sup> \_\_\_\_\_. Make sure you know the <sup>7</sup> \_\_\_\_\_ of the dishes and how they are <sup>8</sup> \_\_\_\_\_.
- Be <sup>9</sup> \_\_\_\_\_ – some customers have special diets or <sup>10</sup> \_\_\_\_\_ tastes. Show the customer that you can work <sup>11</sup> \_\_\_\_\_ their diets and tastes, and respond to requests with a <sup>12</sup> \_\_\_\_\_ attitude.

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**TOTAL / 40**