

Communicate in a face-to-face conversation on familiar work-related topics by giving or seeking personal views and opinions.

Instructions:

Read the following short conversations. Match the conversations with the best response according to the context by drawing a line from one column to the other one.

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| 1. Rosie, what do you think about the report I sent you yesterday? | ○ Oh, yes. I agree with you, I will look for the information to include it there right away. |
| 2. Hey Karen, I reviewed the complaints procedures of the company, I consider you should include the complaints department information. | ○ You think? Well, I am going to check and replace it. Thanks for the recommendation. |
| 3. In my experience, I consider we should replace that product, it has some characteristics that are not well finished. | ○ I totally agree with you. I haven't thought about the expiration date. |
| 4. We are discussing this, and we consider you should check the package expiration date before you place it in the store. Otherwise, we will have lots of complaints. | ○ Well, I checked it and I seems to me that you should include the company policies about food handling. |