Medical Conversations Worksheet #2

Part A: Select if each word or group of words is a POLITE PHRASE, OPENING, or CLOSING.

1. Hello	Polite Phrase	Opening
2. Please	Closing	Polite Phrase
3. Good Afternoon	Opening	Polite Phrase
4. Goodbye	Closing	Opening
5. Thank you	Opening	Polite Phrase
6. Sorry	Polite Phrase	Opening
7. Have a nice day	Closing	Opening
8. Excuse me	Polite Phrase	Closing

Part B: Fill in the blanks with the best word.

Patient:_____, is this the X-ray department?

Technician: Yes, may I see your requisition form and _____?

Patient: I'm sorry, I don't understand – could you _____ _____ that.

Technician: Of course – can I see the form the _____ gave you?

Patient: Yes – here it is. How long will I have to _____?

Technician: Until half past three.

Patient: Does that mean until _____?

Technician: Yes.

Patient: Okay _____.

Part C: Drag the appropriate strategy sentence to the correct space in the conversations below.

I need to put on the gown and go to room #2.

I'm sorry could you please rephrase that?

So, I have to call someone to drive me home?

Do you want to know when did I stop eating and drinking?

You will call me when you get the results.

1. Technician: What is your DOB?

   Patient: _____

   Technician: Sure – what is your date of birth?

2. Doctor: I will call you when I get the results.

   Patient: _____

3. Nurse: How long have you been fasting?

   Patient: _____

4. Technician: You are not allowed to drive for 12 hours after the procedure.

   Patient: _____

5. Nurse: You need to put on this gown and go to the second room.

   Patient: _____