

1. :05- While you may be in panic the other person must be _____ while gathering lifesaving information from you.

happy calm excited serious

2. :54- They know it's going to be intense, but they're not doing it for the _____.

fun excitement rush money

3. 1:27- Motivated by _____ inspired by helping others.

family helping money people

4. 1:32 – How long are the shifts for 911 workers in this office?

7 hours 8 hours 9 hours 10 hours

5. 1:36 – There are _____ that stick with you.

problems happy moments tragedies horrors