

1. :05- While you may be in panic the other person must be \_\_\_\_\_ while gathering lifesaving information from you.

happy      calm      excited      serious

2. :54- They know it's going to be intense, but they're not doing it for the \_\_\_\_\_.

fun      excitement      rush      money

3. 1:27- Motivated by \_\_\_\_\_ inspired by helping others.

family      helping      money      people

4. 1:32 – How long are the shifts for 911 workers in this office?

7 hours      8 hours      9 hours      10 hours

5. 1:36 – There are \_\_\_\_\_ that stick with you.

problems      happy moments      tragedies      horrors