Activity 1: Read this team introduction. Complete the descriptions 1-4 with the IT jobs in the box.

Hi! I'm Sylvia. I create usernames and passwords and I set firewalls.
This is Isabelle. Her job is to plan and design the network. And this is Andrew. His job is to make sure all of the computers work properly. Finally, Mark and Latika. Their area is data processing. We all work for the university. Our offices are in building 8.

| database analyst | IT support officer | network administrator |
| network architect | | |

1 Sylvia is a _____.
2 Isabelle is a _____.
3 Andrew is an _____.
4 Mark and Latika are _____.

Activity 2: Listen to this dialogue and choose the correct answers.

| system | administrator | develops | solves | presents | developer |

Kathryn: Karim, what do you do?
Karim: I'm a (1) *website developer/network administrator*. Who do you work for?
Kathryn: I work for CISCO. I'm a (2) *system analyst/website analyst* there. Where are you from, Karim?
Karim: I'm from Kuwait. I work for Microsoft there. And where are you from, Kathryn?
Kathryn: I'm from the (3) *UK/US* but now I live in Qatar. Do you know where Glenda's from?
Karim: She's from the US.
Kathryn: And what's her job?
Karim: She works for (4) *IBM/Dell*. Her job is to set up new systems.

Activity 3: Complete with the verb be: am, is are.

My name (1) _____ Anna and I work for Dell. I (2) _____ a programmer. I have three people in my team and I (3) _____ in the office all the time. Peter (4) _____ a system analyst. Sarah and Paul (5)_____ IT support officers.

Activity 4: Complete this table with the words in the box in the right column.

MICROSOFT   NETWORK ADMINISTRATOR   SOLVE   TEAM LEADER   DESIGN

SYSTEM ANALYST   CISCO   ANALYSE   DATABASE ANALYST

WEBISTE DEVELOPER   MAKE SURE   DELL   IBM   SET

SUPPORT   SYSTEM MAINTENANCE OFFICER   DEVELOP

CREATE   WEBSITE ANALYST   WORK   NETWORK ARCHITECT   PLAN

JOBS	VERBS	WORK LOCATIONS