

Customer Service

search box explorer folder files upgrated can anything
worry version vista on should office

H: Hello, Aqhel speaking. How I help you?

T: Hi, my name's Tuka. I've my
computer to Windows 7 and now I can't find
my personal anywhere!

H: I see.

T: I've checked Windows 'help' and that didn't
tell me , I need one file urgently.

H: I'm sure we can find your file. Don't

T: Well, I hope so.

H: What Windows did you have before?

T: Before I had Windows

H: OK. Is your computer

T: Yes, it is.

H: Good. Find *Windows.old* in your C
drive.

T: I don't understand. How? I can't see it in
Windows .

H: Please go to the write
Windows.old and click enter.

T: OK.

H: The *Windows.old* folder contains different
folders. Your folders and files are in
Documents and Settings. You find the
files there.

T: I'll do that.

H: I'll come down to your if you still have
a problem. Good luck.

T: Thanks.