

Listening corner

Daily duties



1 Listen to the first part of the conversation and answer the questions:

- What does Darina do at the beginning of the day?
- What are SOs?
- What do the chambermaids do in SOs?
- What are COs?
- What do the chambermaids do in the bedrooms?

2 Listen to the next part of the conversation and fill in the missing words:



Ian: So, how many days a do you work?
 Darina: Six days a
 Ian: And do you have to work on and Sundays?
 Darina: I always work on and Sundays.
 Ian: So do you have any days?
 Darina: I always take Tuesdays or
 Ian: And what do you finish work at the hotel?
 Darina: I work from nine to one, or nine to two, but on a very day, especially if it's a Monday with a lot of check-outs, sometimes I don't finish until three in the

3 Listen to the last part of the conversation and mark the sentences as T (true) or F (false):

- Darina is the head housekeeper.
- They are responsible for six or sometimes eight chambermaids.
- Darina's responsible for training new workers.
- The new staff stay with the chambermaids on the first day.
- Darina's got a laptop to contact people.

T	F
<input type="checkbox"/>	<input type="checkbox"/>



4 Listen again and match the halves of sentences:

- Well, I help... ●
- One of my main duties... ●
- Usually, on their first day,... ●
- Then on the second day, ... ●
- When people have cleaned their rooms... ●

- ... is to train new staff.
- ... the head housekeeper.
- ... they work with one of the chambermaids.
- ... they stay with me all day.
- ... I check everything's OK.