Unit 2: Receiving a Visitor

Hotel and Airport Situations



Part 1 Choose the Correct Response. 5 Points

1 **A passenger:** "I'd like to book a ticket to Bangkok."
An airline staff: _____

a. How many nights will you stay?
b. When would you like to travel?
c. Would you like a twin room?
d. What time is breakfast?

2 **An airline staff:** "May I see your passport, please?"
A passenger: _____

a. Here you are.
b. I'd like a single room.
c. Three nights, please.
d. I'd like to check out.

3 **A passenger:** "Where is Gate 12?"
An airport staff: _____

a. Your room is on the second floor.
b. Your flight is at 10 a.m.
c. It's over there, near the waiting area.
d. Breakfast starts at 7 a.m.

4 **An airline staff:** "Would you like a window seat or an aisle seat?"
A passenger: _____

a. I'd like to stay for two nights.
b. My name is David Brown.
c. I'm going to Phuket.
d. A window seat, please.

5 **A passenger:** "What time does the flight depart?"
An airline staff: _____

a. Your room number is 205.
b. At 3:30 p.m.
c. Check-out is at noon.
d. Please sign here.



Part 2 Complete the Conversation. 5 Points

Fill in the blanks with the correct words from the box. (Use each word only once.)

Receptionist: Good afternoon. Welcome to Green Hotel.
Guest: Hello. I'd like to make a (1) _____.
Receptionist: Certainly. May I have your name?
Guest: Michael Brown.
Receptionist: What type of (2) _____ would you like?
Guest: A twin room, please.
Receptionist: How many (3) _____ will you stay?
Guest: Three nights.
Receptionist: Here is your room (4) _____.
Guest: Thank you. What time is (5) _____?
Receptionist: At 7 a.m.

Word Box

ticket	room
reservation	airport
key	breakfast
passport	nights



LIVEWORKSHEETS