Multiple-Choices

- Choose the correct answer: A, B, or C.

Listen here

My flight is cancelled

1. What does the passenger discover?

a) Their flight is delayed **b)** Their flight is cancelled **c)** Their luggage is missing



2. What is the destination of Flight 417?

a) New York **b)** London **c)** Miami

3. What caused the flight cancellation?

a) A technical problem **b)** A strike at the airport **c)** Severe weather conditions

4. What has the passenger already done?

a) Collected their luggage **b)** Checked in **c)** Boarded the plane



5. Why does the passenger need to arrive in Miami?

a) To visit family **b)** To go on vacation **c)** To attend an meeting

6. Why can't the passenger take another flight that afternoon?

a) The flights are fully booked **b)** The airport is closed

c) There are no airline agents available

7. When is the alternative flight?

a) Tomorrow at 6:00 a.m. **b)** Tomorrow at 8:00 a.m. **c)** Tonight at 8:00 p.m.

8. Which documents does the airline agent request?

a) A driver's license and a ticket **b)** A passport and booking confirmation

c) A credit card and an ID photo

9. How much does the passenger need to pay for rebooking?

a) There is no additional charge **b)** A small extra fee **c)** The full ticket price

10. What is the airline's main priority?

a) Selling more tickets

b) Arriving on time

c) Passenger safety



LIVEWORKSHEETS

Vocabulary Match

- Match each word **(1–10)** with the correct definition **(A–J)**.
- Write the letter.

My flight is cancelled

1. Cancelled ____
2. Reservation ____
3. Fully booked ____
4. Luggage ____
5. Additional charge/fee ____
6. Concern ____
7. Collect ____
8. Alternative ____
9. Passenger ____
10. Priority ____

A. A person who travels by plane, bus, train, or another form of transportation.
B. Something that is more important than other things.
C. To go somewhere and get something.
D. A situation in which all available seats or spaces have been taken.
E. Bags and suitcases that you take when travelling.
F. A plan or arrangement to keep a seat, room, or service for someone.
G. A feeling of worry about something.
H. Something that is different and can be used instead of another thing.
I. An extra amount of money that someone has to pay.
J. Something that will not happen or take place as planned.













LIVEWORKSHEETS

Vocabulary Match

Complete the sentences using the words in the box.

My flight is cancelled

alternative · fully booked · checked in · safety · passport · additional charge · luggage · cancelled · weather · reservation

a) My flight was _____ because of a storm.

b) The airline agent asked to see my _____.

c) Severe _____ conditions can affect airport operations.

d) I have already _____, so I am waiting near the gate.

e) The airline is looking for an _____ flight.

f) All the flights this afternoon are _____.

g) I need to confirm my hotel _____ before travelling.

h) Will I have to pay an _____ for changing my ticket?

i) What will happen to my checked _____?

j) Passenger _____ is the airline's main priority.







LIVEWORKSHEETS

Vocabulary Study

- Study the words and definitions:

My flight is cancelled



Fee - An amount of money you pay for a service.



Concern - A feeling of worry about something.



Charge - An amount of money someone asks you to pay for something.



Weather - The conditions outside, such as rain, sun, wind, or snow.



Unfortunately - Used to introduce something bad or disappointing.



However - Used to introduce a different or contrasting idea.



Whether - Used when talking about two or more possibilities or choices.



Fault - Responsibility for a mistake or problem.

LIVEWORKSHEETS