Calling 911 on a car crash-

Dispatcher: Emergency services. What is your emergency?

Caller: There's been a car crash at the intersection of Pine Street and Third Avenue.

Dispatcher: Are you in a safe place?

Caller: Yes. I'm on the sidewalk, away from the road.

Dispatcher: Is anyone injured?

Caller: One driver is awake but says their arm hurts. The other driver is still inside their car.

Dispatcher: Don't move anyone. Can you see smoke, fire, or leaking fuel?

Caller: I don't see fire or smoke.

Dispatcher: Please stay at a safe distance. What is your name and phone number?

Caller: My name is Maya Lee. My number is 555-0142.

Dispatcher: Thank you. Help is on the way. Stay nearby if it's safe, and follow the responders' instructions.

Caller: I will. I'll let you know if anything changes.

LIVEWORKSHEETS

Reporting a Break-In

Caller: A car hit a person on a bike.

Dispatcher: Where are you?

Caller: I'm on Green Street, near the school.

Dispatcher: Is anyone hurt?

Caller: Yes. The cyclist is on the ground. They are awake, but they look scared.

Dispatcher: Are you in a safe place?

Caller: Yes. I'm on the sidewalk, away from the road.

Dispatcher: Good. Is the car still there?

Caller: Yes. It stopped near the bike. The driver is getting out.

Dispatcher: Please ask the driver to stay there. Don't move the cyclist. Please stay at a safe distance.

Caller: Okay. I'll do that. The cyclist says their leg hurts.

Dispatcher: Tell them to stay still. Help is on the way. What is your name?

Caller: My name is Ana.

Dispatcher: Thank you, Ana. Please stay there and follow the helpers' instructions when they arrive.

Caller: I will. I can see an ambulance coming now.

LIVEWORKSHEETS