

LISTENING

4.9 You're going to listen to a radio call-in show about manners. First, listen and make notes about the three people's problems with rude relatives.

1 Belinda's problem with her mother-in-law	
2 Damien's problem with his brother	
3 Miranda's problem with her nephew	

4.10 Listen and complete some extracts from the advice that Sarah gives.

Advice for Belinda

- 1 I think you should be the one _____.
- 2 You shouldn't _____, because she won't change her opinion.

Advice for Damien

- 3 I think you should politely but directly _____.
- 4 To be honest, you don't really have to _____.

Advice for Miranda

- 5 You have to _____ before their next visit.
- 6 Explain that he has to _____ a little when he's visiting.
- 7 You must not _____.