

VIDEO BOOK 1

UNIT 3: HOTEL AMENITIES

TYPES OF HOTEL AMENITIES



1 Where in the hotel can the guests relax while waiting for their check-in?

- ☐ A reservation desk ☐ B lobby lounge ☐ C concierge service

2 Who is responsible for taking the guests' luggage up to their room?

- ☐ A concierge ☐ B receptionist ☐ C waiter

3 Which of the following cannot be found in a studio suite?

- ☐ A bar ☐ B queen-size bed ☐ C luggage rack

4 What can be found inside a mini bar?

- ☐ A bottled water ☐ B flat-screen TV ☐ C coffee and tea maker

5 Which of the following is not a bathroom amenity?

- ☐ A bathrobe ☐ B soap ☐ C room service

6 Where at the hotel can a guest go to have a relaxing massage?

- ☐ A at the restaurant ☐ B at the swimming pool ☐ C at the spa