

Get ready!

1 Before you read the passage, talk about these questions. Use the HELP button to compare your answers.

3
Hotel Amenities

check email

ice machine

vending machine

work out

fitness center

relax

heated pool

hotel restaurant

Royal Point Hotel

Amenities

Welcome to the Royal Point Hotel.
We offer more than just a place to sleep.

Relax in the **heated pool** or **work out** in the **fitness center**. Want to **check your email** or **surf the web**? It's not a problem—**WiFi Internet** access is available throughout the hotel.

Feeling hungry? Visit our **hotel restaurant**. It is open from 7am to 10pm. Or use the **vending machines** and **ice machines** when you want a snack or a cold drink. They are

available anytime on every floor. Need anything else? Ask the clerk at the front desk. He or she is always happy to help you!

1 What activities do hotels offer guests?

2 What places can you find inside a hotel?

Reading

2 Read the brochure from a hotel, and then choose the correct answers.

1 What is the brochure mostly about?

- ☐ A how the front desk clerk can help guests ☐ B the different kinds of services the hotel offers ☐ C the kinds of equipment in the fitness center ☐ D how to use the hotel's Internet service

2 Which is NOT true about the hotel?

- ☐ A There is Internet in the guest rooms. ☐ B It offers different ways to spend free time. ☐ C Guests have different food options. ☐ D The restaurant is open all night.

3 What is probably true about the fitness center?

- ☐ A It is open 24 hours a day. ☐ B It has an area to do work. ☐ C It has a vending machine inside. ☐ D It has Internet access available inside.

Reading

5  Listen and read the passage again. How many places can you get food from? Fill in the blanks.

You can get food from two places in the hotel: from the
and from a(n) .

Vocabulary

3 Put the phrases from the word bank under the correct heading.

vending machine

surf the web

check email

ice machine

fitness center

work out

hotel restaurant

Food and Drink

Exercise Activities

Computer

Listening

6  Listen to a conversation between a hotel guest and an elevator operator. Then choose the correct answers.

1 What is the guest looking for?

- ☐ A a vending machine
- ☐ B the hotel restaurant
- ☐ C the swimming pool
- ☐ D the fitness center

2 What will the guest probably do first?

- ☐ A go to the ground floor
- ☐ B pass the front desk
- ☐ C use the ice machine
- ☐ D visit the fitness center

Listening

7  Listen again, and fill in the blanks.

Guest: Excuse me, can you direct me 1) ?

Operator: Of course! First, take the elevator to the 2) .

Guest: That's what I thought! Then what?

Operator: Go right as you leave the 3) .

Guest: Do I pass the 4) ?

Operator: Yes, you do. And 5) down the hall. Turn right again at the ice machine.

Guest: Oh, I think I took a 6) the last time.

Operator: Just look for the fitness center. The swimming pool is not far from there.

Speaking

8 Complete the conversation below based on Task 7, with the sentences given. Then, take roles and act it out.

USE LANGUAGE SUCH AS:

Where is the... ?

Take the elevator.

Turn left at... .

Student A: You are a hotel guest, and you want to find something in the hotel. Ask Student B questions to find out:

- how to get to the place you want
- what is nearby
- what floor you need to go to

Student B: You are an elevator operator. Answer Student A's questions.

The bar is not far from there. And keep going down the corridor.

Go right as you leave the elevator and walk straight ahead. First, take the elevator to the top floor.

A: Excuse me, can you direct me to the bar?

B: Of course!

A: That's what I thought! Then what?

B:

A: Do I pass the restaurant?

B: Yes, you do. Turn left at the end.

A: Oh, I think I took a wrong turn there last time.

B: Just look for the vending machine.

Writing

- 9 Use the conversation in Task 8 to fill out the directions for your friend to meet you at the hotel bar.

Hi Maria,

Meet me at the hotel bar at around eight o'clock. To get there, take the

to the . When

you get there turn and go past the .

Keep going down the and turn left at the end. The bar

is near the .

See you soon!

Guest: Excuse me, can you direct me to the pool?

Elevator operator: Of course! First, take the elevator to the ground floor.

Guest: That's what I thought! Then what?

Elevator operator: Go right as you leave the elevator.

Guest: Do I pass the front desk?

Elevator operator: Yes, you do. And keep going down the hall. Turn right again at the ice machine.

Guest: Oh, I think I took a wrong turn the last time.

Elevator operator: Just look for the fitness center. The swimming pool is not far from there.