



Dilemmas at Work:

A System Engineer's Day Read the text and identify the sentences with should, shouldn't, have to, has to, don't have to, and doesn't have to.

A Difficult Day for Daniel Daniel is a system engineer at a small technology company. Every day, he works with computers, software, and networks. Sometimes, his job is easy, but sometimes he has to make difficult decisions. One morning, Daniel discovers a problem with the company's computer network. Several employees cannot access their files. Daniel has to find the problem quickly because the employees need their computers for an important project. His manager tells him that he should fix the problem immediately, but Daniel thinks he shouldn't make a quick decision without checking the system first. Daniel finds a possible solution. However, he is not completely sure that it is safe. He thinks he should ask another engineer for help. His colleague agrees to help him, but she doesn't have to stay after work because she has another appointment. Together, they check the network. They discover that a recent software update caused the problem. Daniel has to remove the update, but he knows he shouldn't do it before making a backup of the important files. The company has to protect its information, so making a backup is very important. Later, Daniel receives an email from a client asking him to install new software. The client says it is urgent. Daniel knows that he shouldn't install the software without checking if it is safe. He has to follow the company's security rules, even when a client is in a hurry. At the end of the day, Daniel solves both problems. He feels tired, but he is satisfied. He knows that system engineers should be careful and responsible. They shouldn't ignore security problems, and they have to think about the possible consequences of their decisions. However, they don't have to solve every problem alone. Sometimes, asking for help is the best solution.

True or False Read the text "A Difficult Day for Daniel" and decide if each statement is True (T) or False (F).

1. Daniel works with computers, software, and networks. _____
2. Daniel immediately removes the software update without making a backup. _____
3. Daniel's colleague has to stay after work to help him. _____
4. Daniel should follow the company's security rules when installing new software. _____
5. Daniel believes that system engineers have to solve every problem alone. _____

