

TELEPHONE PHRASAL VERBS

Exercise 1: Fill in the Blanks

Fill in the gaps with the correct phrasal verb from the box below.

pick up | hang up | hold on | speak up | log in
log out | run out of | cut off | get through | call back

1. I can't check my grades because I forgot my password to _____ to the school website.
2. Please _____ for a second, I need to find a pen to write this down.
3. Why didn't you _____ the phone? I called you five times last night!
4. Don't _____ yet! I still have one more important thing to tell you.
5. I'm sorry, I can't hear you well, my battery is about to _____ power.
6. Can you please _____? It's very noisy in this bus and I can't hear you.
7. Always remember to _____ of your email when you use a public computer at school.
8. I tried to call the cinema twice, but I couldn't _____. The line was completely busy.
9. Oh no! We entered a tunnel and the call was _____.
10. I am in class right now and can't talk. Can I _____ you _____ in an hour?

Exercise 2: Multiple Choice

1. "I've been trying to call her all afternoon, but I just can't..."
 - ☐ A) log out
 - ☐ B) get through
 - ☐ C) hang up
2. "Hello, can I speak to the headteacher?" — "Sure, please wait. I will _____ you _____."
 - ☐ A) put / through
 - ☐ B) pick / up
 - ☐ C) call / back

3. "We were talking about the English homework and suddenly the line went dead. We were..."
 - A) run out of
 - B) held on
 - C) cut off
4. "If the person you want to talk to isn't there, you can leave a message or..."
 - A) call back later
 - B) log out now
 - C) speak up louder
5. "The phone rang and rang on the desk, but nobody arrived to..."
 - A) hang it up
 - B) pick it up
 - C) put it through
6. "My computer screen says 'Session Expired', so I need to _____ again."
 - A) log in
 - B) hold on
 - C) run out

Exercise 3: Matching Situations

Situation	Action / Response
1. You finished checking your bank app on your phone. [____]	A. You need to speak up .
2. You are driving a car and it's dangerous to talk. [____]	B. You have to log out .
3. The person on the phone is talking too quietly. [____]	C. You tell them you will call back later.
4. Your phone battery goes from 2% to 0% during a call. [____]	D. You tell them to hold on .
5. You need to check your pocket for your house keys. [____]	E. You run out of battery.
6. The receptionist is transferring your call to a manager. [____]	F. She will put you through .

Exercise 4: Reading Comprehension.

Read the phone call dialogue and the email below, then answer the questions:

Part A: The Phone Call

Mark: Hey Sarah! I've been trying to **get through** to you all morning, but your line was busy!

Sarah: Oh, sorry Mark! I was talking to my grandma. Hey, can you please **speak up**? I'm at the train station and it's very loud here.

Mark: I said I need the homework! Wait, don't **hang up**, my battery is at 1% and I'm about to **run out of** power... *(The line goes dead)*

Sarah: Mark? Mark? Ugh, we got **cut off** again. He will have to **call back** later.

Part B: Sarah's Email to Mark

To: mark_eso3@school.com

Subject: Computer Room Rules!

Hi Mark! Since your phone died, I'm sending you this email. For the school project tomorrow, we need to use the computers. Remember you have to **log in** using your student ID and password. When you finish, don't forget to **log out** so nobody else can access your files! See you tomorrow!

1. Why couldn't Mark speak with Sarah at first?
 - A) Sarah didn't pick up the phone.
 - B) Sarah's line was busy because she was talking to her grandma.
 - C) Mark forgot her phone number.
2. What problem does Mark have during the phone call?
 - A) He is about to run out of battery.
 - B) He can't hear Sarah well.
 - C) He wants to hang up because he is angry.
3. What happens at the end of their phone conversation?
 - A) Mark says goodbye.
 - B) They get cut off because Mark's phone turns off.
 - C) The receptionist puts them through.
4. What must Mark do when he finishes using the school computer tomorrow?
 - A) He must log in again.
 - B) He must hold on for a minute.
 - C) He must log out to keep his files safe.