Test 5. Questions 1–10

Complete the notes below.
Write **ONE WORD AND/OR A NUMBER** for each answer.

Bright Tech Store – Customer Service Form

1. Customer's surname: _____
2. Product problem: laptop becomes very _____
3. Date of purchase: 12th of _____
4. Laptop model: Silver _____
5. Phone number: _____
6. Email: _____
7. Repair time: about _____ days
8. Customer chooses a _____
9. Store location: _____ Street
10. Store opens at _____ a.m.

LIVEWORKSHEETS

Test 32 – IELTS Listening Part 2

Questions 11–20

You will hear a coordinator giving new visitors information about **Westbrook Community Farm**.

Questions 11–15

Choose the correct letter, **A, B or C**.

11. What was the main reason for establishing Westbrook Community Farm?

A. to offer professional training to farmers
B. to create a shared outdoor area for residents
C. to provide vegetables for local businesses

12. When may members of the public visit without making an arrangement?

A. Wednesday
B. Saturday
C. Sunday

13. What is included in the standard membership fee?

A. the use of gardening equipment
B. a regular box of vegetables
C. attendance at practical classes

14. Which activity is recommended for people with no gardening experience?

A. looking after fruit trees
B. working inside the greenhouse
C. helping with the watering

15. What must visitors take on their first visit?

A. gardening gloves
B. photo identification
C. a packed lunch

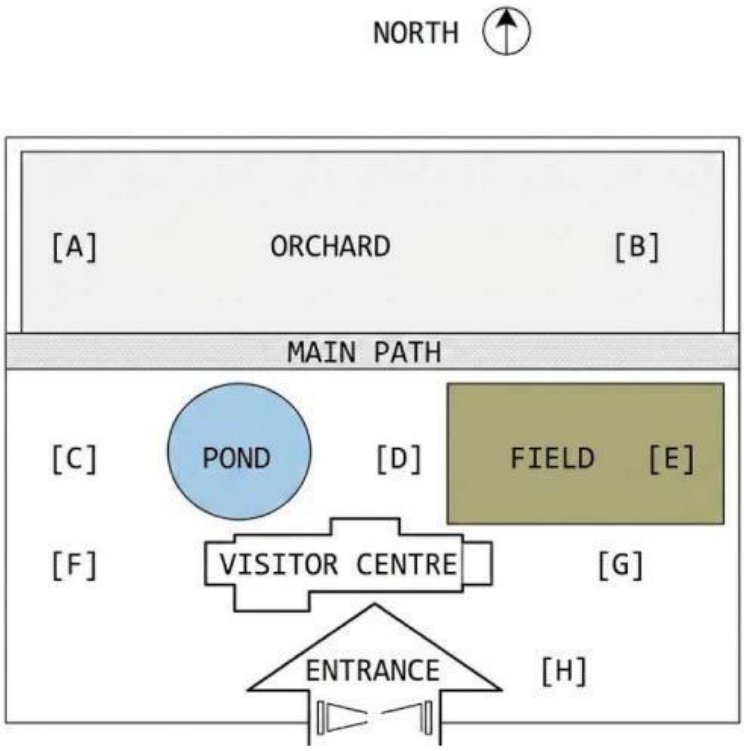
LIVEWORKSHEETS

Questions 16–20

Label the plan below.

Write the correct letter, **A–H**, next to Questions 16–20.

Westbrook Community Farm



16. Tool shed _____

17. Bicycle parking _____

18. Greenhouse _____

19. Beehives _____

20. Compost area _____

LIVEWORKSHEETS

Test 46 – PART 3 – Research on Bullying at School

Questions 21 and 22

Choose **TWO** letters, A–E.

Which **TWO** findings did **both students find surprising**?

A. Bullying often continues away from school.
B. Classmates can influence how long the behaviour continues.
C. Many victims keep the problem secret.
D. Unhappy experiences may affect the student responsible.
E. Most online attacks come from unknown people.

Questions 23 and 24

Choose **TWO** letters, A–E.

Which **TWO** changes do **both students agree would make the research stronger**?

A. Study children below secondary-school age.
B. Talk to pupils one at a time.
C. Continue collecting information for more months.
D. Ask family members to take part.
E. Repeat the project in several schools.

Questions 25–30

What opinion do **both students share** about each resource?

Choose **SIX** answers from the box and write the correct letter, A–H, next to Questions 25–30.

Opinions

A. It makes the issue appear too simple.
B. It provides a practical course of action.
C. It represents too few viewpoints.
D. It uses comedy in a suitable way.
E. It may discourage honest answers.
F. It focuses more on reasons than effects.
G. Its appearance should interest students.
H. It gives little support after a case is reported.

Resources

25. Poster _____

26. Video _____

27. Podcast _____

28. Teacher guide _____

29. Survey _____

30. School policy _____

LIVEWORKSHEETS

Test 35 – IELTS Listening Part 4

Questions 31–40

You will hear a researcher talking about a project using floating plant islands in city ponds.

Complete the notes below.

Write **NO MORE THAN ONE WORD AND/OR A NUMBER** for each answer.

Floating Plant Islands in City Ponds

Aims of the research

- The project tested whether areas of plants on the water could lower 31 _____ in city ponds.
- Researchers also examined whether the islands could provide suitable places for 32 _____.

Organisation of the project

- Three ponds were chosen, and each was close to a busy road.
- The main part of each island was made from reused 33 _____.
- Plants were selected because their 34 _____ could grow far below the surface.
- The team collected new water samples after every 35 _____.

Results

- There was little change during the first month.
- Later, the water became less difficult to see through and looked 36 _____.
- More 37 _____ were seen underneath the plants.
- On warm days, the top of the water was up to 38 _____ cooler.

Problems

- Some young plants were pulled out by 39 _____.
- Rubbish was often found near the islands after weekends.

Suggested improvement

- A simple 40 _____ could prevent visitors from getting too close to the islands.

LIVEWORKSHEETS