How to ...

ask for and confirm information

2 A 6.05 | Listen and complete the sentences.

1 I didn't _____ what you said about the additional charges.
2 In other _____, it's cheaper to book in advance.
3 So let me just _____ that I've understood.
4 Could you just _____ those options again, please?
5 Can you just say that _____ again?
6 So what you _____ is there aren't any tickets left.

B Match the sentences in Ex 2A with their purposes (a or b).

a confirming understanding or asking for clarification
b asking someone to repeat a specific point

PRONUNCIATION

3 6.06 | fast speech: *just* | Listen and choose the sentence you hear (a or b).

1 a Can I check something with you?
  b Can I just check something with you?
2 a Let me ask you a question …
  b Let me just ask you a question …
3 a Could you say the last bit again, please?
  b Could you just say the last bit again, please?
4 a So let me check I've got this right.
  b So let me just check I've got this right.
5 a Can I ask you what time the train leaves?
  b Can I just ask you what time the train leaves?

LIVEWORKSHEETS

SPEAKING

4A Complete the conversation with the words and phrases in the box.

can	catch	check	give	last bit	options

A: Hi, can I help you?

B: Can you [1] _____ me some information about the sightseeing bus, please?

A: Sure. There are three types of ticket. You can get an all-day ticket, an off-peak ticket or a weekend pass.

B: Sorry, could you go through those [2] _____ again, please?

A: Sure. You can buy an all-day ticket, an off-peak ticket or a weekend pass. With the weekend pass you get unlimited travel from Saturday morning until Sunday evening.

B: Great! Do I have to buy the tickets in advance?

A: No, but it's cheaper if you buy them online. If you buy them on the bus, there's an additional charge of €2 per ticket.

B: So, let me just [3] _____ I've got this right … it's cheaper to buy tickets online.

A: That's right.

B: And [4] _____ I just ask where the buses leave from?

A: They leave from bus stop H or K on Victoria Street.

B: Sorry, can you just say that [5] _____ again? I didn't [6] _____ the name of the street.

A: Victoria Street.

B: Thank you.

B 6.07 | Listen and check.

C 6.08 | You are B in the conversation in Ex 4A. Listen and speak after the beep. Record the conversation if you can.

D Listen to your recording and compare it to the model in Ex 4B.

LIVEWORKSHEETS