HOTEL VOCABULARY

Useful words about hotel and hospitality

1. PEOPLE


Guest
Tamu


Receptionist
Resepsionis


Bellboy / Porter
Bellboy / Porter


Concierge
Layanan tamu


Housekeeper
Petugas kebersihan


Waiter / Waitress
Pelayan


Chef
Koki


Manager
Manajer

2. PLACES IN A HOTEL


Lobby
Lobi



Reception
Meja resepsionis


Elevator / Lift
Lift


Corridor
Koridor


Room
Kamar


Restaurant
Restoran


Café
Kafe


Bar
Bar


Swimming Pool
Kolam renang


Gym / Fitness Center
Pusat kebugaran


Spa
Spa


Business Center
Pusat bisnis


Meeting Room
Ruang rapat


Banquet Hall
Aula / Ruang perjamuan


Laundry
Layanan laundry



Parking Area
Area parkir

3. ROOM FEATURES & ITEMS


Bed
Tempat tidur


Pillow
Bantal


Blanket
Selimut


Mattress
Kasur


Nightstand
Meja samping


Lamp
Lampu


TV
Televisi


Wardrobe
Lemari pakaian


Desk
Meja kerja


Chair
Kursi


Minibar
Minibar


Safe Box
Brankas


Telephone
Telepon


Towels
Handuk


Toiletries
Perlengkapan mandi


Hair Dryer
Pengering rambut

4. SERVICES & FACILITIES

Room Service
Layanan kamar

Wi-Fi
Wi-Fi

Breakfast
Sarapan

Check-in
Check-in

Check-out
Check-out

Reservation
Reservasi

Wake-up Call
Layanan bangun pagi

Luggage Storage
Penyimpanan bagasi

5. USEFUL WORDS & PHRASES

I have a reservation.
Saya punya reservasi.

Can I check in?
Boleh saya check-in?

What time is check-out?
Jam berapa check-out?

I would like a room, please.
Saya ingin memesan kamar.

Is breakfast included?
Apakah sarapan sudah termasuk?

Can I have the Wi-Fi password?
Boleh saya minta password Wi-Fi?

Excuse me, where is the elevator?
Permisi, liftnya di mana?

Could you send someone to my room?
Bisakah Anda mengirim seseorang ke kamar saya?

This room is very comfortable.
Kamar ini sangat nyaman.

Thank you for your service!
Terima kasih atas pelayanannya!

A good stay makes beautiful memories

LIVEWORKSHEETS



HOTEL
In-room facilities & Amenities



In-room facilities
В номере

1. bed — кровать
2. double bed — двуспальная кровать
3. bedside table — прикроватная тумбочка
4. wardrobe — шкаф
5. desk — письменный стол
6. chair — стул
7. sofa — диван
8. armchair — кресло
9. mirror — зеркало
10. balcony — балкон
11. air conditioning — кондиционер
12. heating — отопление
13. TV — телевизор
14. Wi-Fi — Wi-Fi
15. telephone — телефон
16. mini-fridge — мини-холодильник
17. minibar — мини-бар
18. safe — сейф
19. hairdryer — фен
20. kettle — электрический чайник
21. coffee machine — кофемашина
22. iron — утюг
23. ironing board — гладильная доска
24. blackout curtains — плотные шторы

Amenities
Удобства

25. pillows — подушки
26. blanket — одеяло
27. bedsheets / bed linen — постельное бельё
28. towels — полотенца
29. bathrobe — халат
30. slippers — тапочки
31. bottled water — бутилированная вода
32. tea and coffee — чай и кофе
33. toiletries — туалетные принадлежности
34. room service — обслуживание номеров
35. housekeeping — уборка номера
36. wake-up call — звонок-будильник
37. free Wi-Fi — бесплатный Wi-Fi

Bathroom facilities
Ванная комната

38. shower — душ
39. bathtub — ванна
40. toilet — туалет
41. sink — раковина
42. washbasin — умывальник
43. bidet — биде
44. mirror — зеркало
45. towel rack — держатель для полотенец
46. hairdryer — фен
47. bath mat — коврик для ванной
48. soap — мыло
49. shampoo — шампунь
50. conditioner — кондиционер для волос
51. shower gel — гель для душа
52. toothbrush — зубная щётка
53. toothpaste — зубная паста
54. razor — бритва
55. shower cap — шапочка для душа

LIVEWORKSHEETS



Hotel Check-In Conversation

Receptionist : Good afternoon! Welcome to the Grand Plaza. How can I help you today?

Guest : _____

Receptionist : Thank you. Let me just find your booking... Yes, here it is. A deluxe room for three nights, is that correct?

Guest : _____

Receptionist : Perfect. Would you mind if I took a quick look at your ID, please? And I'll just need a card for any extras, if that's alright.

Guest : _____

Receptionist : It is indeed! It's served in the restaurant downstairs between 7:00 and 10:00 AM.

Guest : _____

Receptionist : You actually don't need one; it should connect automatically once you join the network.

Guest : _____

Receptionist : Check-out is at 11:00 AM, but please do let us know if you need a little more time.

Guest : _____

Receptionist : You're very welcome. Here is your key card. The lifts are just over there on your left. I hope you have a lovely stay!

Guest : _____

Hotel Room Problem



Hotel Staff : Good evening. How can I help you?

Guest : _____

Hotel Staff : I'm sorry about that. Is it not working at all?

Guest : _____

Hotel Staff : I understand. I'll send someone to fix it right away.

Guest : _____

Hotel Staff : About 30 minutes.

Guest : _____

Hotel Staff : You're welcome. Sorry for the inconvenience.

Guest : _____

Dialogue: Booking a Hotel Room



Receptionist : Hello! Could you give me your check-in and check-out dates?

Guest : _____

Receptionist : Alright, that's a five-night stay. Would you prefer a room with one bed or two?

Guest : _____

Receptionist : Certainly! Would you like breakfast included with your stay?

Guest : _____

Receptionist : It's 80 dollars per night.

Guest : _____

Receptionist : Excellent! I'll just need to get your name for the reservation.

Guest

LIVEWORKSHEETS

The Shadowmoor Hotel

Vocabulary Practice

Intermediate Level

A dark hotel for magic creatures

Dragon Cave
Crystal Lake
Moonlit Garden
Rooms 100–150

We serve all magical beings

Name: _____

Date: _____

1. Fill in the gaps

Fill in the gaps with the correct words from the box.

Suite	Desk	Guest	Vacancy	Baggage	View	Neat
Quiet	Convenient	Complain about	Book	Carry	In advance	



Clerk: Welcome to The Shadowmoor Hotel. Do you have a reservation?

Guest: Yes. I _____ **(1)** a room _____ **(2)** for tonight.

Clerk: Let me check... Yes, we have a _____ **(3)** available for you.

Guest: Excellent! I have a lot of _____ **(4)**. Can someone help me _____ **(5)** it?

Clerk: Of course, our bellhop will _____ **(6)** it to your room.

Guest: Thank you. What kind of _____ **(7)** does the room have?

Clerk: You'll love it! It has a wonderful _____ **(8)** of the Dark Forest.

Guest: Perfect. I also prefer a _____ **(9)** place to rest.

Clerk: Our hotel is usually very _____ **(10)**.

Guest: Great. One more thing—if I have any problem, can I _____ **(11)** something?

Clerk: Certainly. Please let us know. We want every _____ **(12)** to be happy.

Guest: That's good to hear. Also, is it more _____ **(13)** to pay now?

Clerk: No, but if you _____ **(14)**, especially in busy seasons, we offer a discount.

Guest: Good to know. I'll remember to _____ **(15)** next time!



2. True or False

Read the text and decide if the statements are True (T) or False (F).

The Shadowmoor Hotel is a special place for magic creatures. It is hidden in the Misty Mountains and is famous for its beautiful rooms and friendly staff. The hotel has 100 rooms, including standard rooms and luxurious suites. Each room is neat and designed for comfort. Guests can enjoy a quiet atmosphere and a magical view of the dark forest or the moonlit lake.

Guests can book their rooms online or by sending a letter. It is a good idea to book in advance, especially during the full moon, when the hotel is usually full. The staff are always ready to help with luggage and any special requests.

If guests have any problems, they can complain about them at the desk. The hotel is convenient because it is close to many attractions, such as the Dragon Caves and the Crystal Lake.

	T	F
1. The hotel is in the Misty Mountains.	☐	☐
2. All the rooms are suites.	☐	☐
3. The rooms are neat and comfortable.	☐	☐
4. The hotel is always noisy.	☐	☐
5. Guests can book online or by letter.	☐	☐
6. It's better to book during the full moon.	☐	☐
7. The staff can help with luggage.	☐	☐
8. Guests can complain at the desk.	☐	☐
9. The hotel is far from attractions.	☐	☐

3. Vocabulary Match

Match the words (1–15) with their definitions (A–O).

1. Suite
2. Desk
3. Guest
4. Vacancy
5. Baggage
6. View
7. Neat
8. Quiet
9. Convenient
10. Complain about
11. Book
12. Carry
13. In advance
14. _____
15. _____

A. a place where staff work and help guests
B. to say that something is wrong or not good
C. free room available
D. to have and move something in your hands
E. to reserve something, especially a room
F. pleasant and not causing trouble or noise
G. in a way that is well organized and tidy
H. something a person brings when traveling
I. a place to stay that has more space and luxury
J. a person who stays at a hotel
K. in a way that is easy and useful
L. to do something before a particular time
M. something you can see from a place
N. all your bags and personal items
O. to transport something from one place to another

4. Choose the best option

Choose the word that best fits the sentence.

1. We should _____ our room in advance for the holiday.
   a) carry b) book c) complain about
2. The hotel offers a beautiful _____ of the lake.
   a) view b) quiet c) baggage
3. Please go to the _____ if you have a problem.
   a) desk b) view c) suite
4. The hotel is very _____ to the city center.
   a) neat b) convenient c) quiet
5. He had too much _____ after his long journey.
   a) baggage b) vacancy c) view





5. Writing Task

Imagine you are a guest at The Shadowmoor Hotel. Write a short review (60–80 words).
Talk about: your room, the staff, a view, and if you would recommend the hotel.

_____

_____

_____



Magical Tip

Good manners open all doors!

LIVEWORKSHEETS

Activities: Motels in the USA

Read, think, and complete the activities.



1 Warm-up

1. Have you ever stayed in a motel?

   _____

2. What is the difference between a motel and a hotel?

   _____

3. What do you imagine when you think of an American motel?

   _____

   _____

2 Reading

Motels are a type of hotel for travelers.
They are often found near highways and major roads.
Many motels became popular in the 1920s and 1930s when more Americans started traveling by car.
Guests can usually park close to their room.
Motels are often practical and affordable, especially during road trips.
Some classic motels are also famous for their retro neon signs.



3 Reading comprehension

1. Where are motels often found?

   _____

2. Why did motels become popular?

   _____

3. Why are motels convenient for travelers?

   _____

4. What makes some classic motels special?

   _____

   _____

4 True or False

	T	F
1. Motels are usually built near highways.	☐	☐
2. People often stay in motels during road trips.	☐	☐
3. Motels became popular because of air travel.	☐	☐
4. Guests can often park near their room.	☐	☐
5. Many old motels have a retro style.	☐	☐

5 Vocabulary match

1. highway ____
2. vacancy ____
3. reception ____
4. road trip ____
5. neon sign ____

A. a bright sign with lights
B. the place where guests check in
C. a long journey by car
D. a room that is available
E. a main road for fast traffic

6 Fill in the blanks

motel parking travelers affordable highway

1. A _____ is a type of hotel for people on the road.
2. Motels are often near the _____.
3. Guests can usually use a _____ lot near their room.
4. Motels are practical for _____.
5. Many motels are simple and _____.



7 Your opinion

Would you like to stay in a motel during a road trip in the USA? Why or why not?

_____

_____

_____

_____

_____

LIVEWORKSHEETS