48 Hotels and restaurants

A Hotel facilities and rooms



[1] centre
[2] staff will bring food and drink to the room
[3] use of the Internet
[4] a system that keeps the air cool
[5] a room for one person
[6] a room for two people with one big bed
[7] a room for two people with two beds
[8] TV with many channels from different countries
[9] a small fridge
[10] a box to keep money and valuable items in

B Staying in a hotel

Rooms are often **available**[1] during the week, but many hotels are **fully booked**[2] at weekends or during the holidays, so you may need to **book a room**[3] **in advance**[4]. When you arrive, you **check in at reception**[5]; at the end of your **stay**[6], you **check out**[7].

[1] you can find one
[2] all the rooms are taken
[3] arrange/plan to have a room; *syn* **reserve**
[4] before you go
[5] say you have arrived and get your room key
[6] the period of time you spend in a place
[7] pay your bill and leave the hotel

C Going to a restaurant

It's often a good idea to **book a table / make a reservation** if you go to a restaurant at the weekend. Many restaurants offer **three-course** meals which **include** [have as part of the meal] a **starter** (e.g. soup), **main course** (e.g. meat or fish) and **dessert** (e.g. fruit with ice cream). Prices sometimes include 10% **service** as well [amount of money you pay for being served by the waiter]. If service isn't **included**, it's normal to leave a **tip** [extra money you give to the waiter/waitress].

D Ordering a meal

WAITER: **Are you ready to order?** [Have you decided what to eat?]
CUSTOMER: Yes, I think so. I'd like to start with the spicy prawns, and then **I'll have** the fillet steak, with French fries and a **mixed salad** [lettuce with other vegetables].
WAITER: How would you like your steak? (**Rare, medium or well-done?**)
CUSTOMER: **Medium,** please. And I'd like some mineral water as well.
WAITER: **Still** or **sparkling**?
CUSTOMER: Er, sparkling.

Common mistakes

I'll have the steak. (NOT ~~I take~~ the steak.)

LIVEWORKSHEETS

Exercises

48.1 **Put the words into the correct columns. Write titles for the other two groups.**

~~rare~~	starter	mini-bar	sparkling	main course
room service	medium	dessert	still	well-done	safe

steak			water
rare			

48.2 **Match the words on the left with the words on the right.**

1 service	g	a room
2 room		b access
3 double		c meal
4 three-course		d conditioning
5 main		e service
6 internet		f TV
7 air		g included
8 satellite		h course



48.3 **Complete the sentences.**

1 Have you booked a *room* ..... ?
2 Could you first check in at ..... ?
3 Do you want a single or a ..... ?
4 Does the price include ..... ?
5 I ..... the soup, and then the fish for my main course.
6 The hotel ..... included internet access, 24-hour reception and a restaurant.
7 Service wasn't included, so I left a 10% ..... .
8 The hotel is in the ..... of the town, close to all the main attractions.
9 Would you like a ..... salad with your main ..... ?
10 At the end of your ..... at a hotel, you normally have to ..... out by midday.

48.4 **Rewrite the sentences on the left starting with the words given. Keep a similar meaning.**

1 I was able to use the Internet.	I had internet *access* ..... .
2 Did you book a table?	Did you make a ..... ?
3 The hotel was fully booked.	There were no rooms ..... .
4 You don't pay extra for service.	Service is ..... .
5 Did you book it before you went?	Did you book it in ..... ?
6 Is there somewhere to leave the car?	Do you have ..... ?
7 Have you decided what you want to eat?	Are you ready ..... ?

48.5 Over to you

You are staying in a hotel in your own country. Are these facilities important to you? Why? / Why not?

mini-bar	24-hour room service	air conditioning	satellite TV
internet access	parking	restaurant	a personal safe

LIVEWORKSHEETS