Name..... Class..... No.....

Cross-Cultural Communication

Part 1: Vocabulary Review

culture / greeting / respect / polite / misunderstanding / tradition / personal space / body language

1. A way to say hello is called a _____.
2. Ideas, beliefs, and ways of life of a group of people are called _____.
3. When people understand something wrongly, it is a _____.
4. A long-practiced custom in a society is a _____.
5. Good and kind behavior is called _____ behavior.
6. We should show _____ to people from different cultures.
7. The distance between people when they talk is called _____.
8. Gestures, facial expressions, and eye contact are examples of _____.

Part 2: True or False

1. _____ All countries have the same way of greeting.
2. _____ Thai people often wai to show respect.
3. _____ We should laugh when people eat differently from us.
4. _____ Learning about cultures helps us avoid misunderstanding.
5. _____ Body language can have different meanings in different countries.
6. _____ We should be open-minded when meeting people from other cultures.
7. _____ Personal space is the same in every culture.
8. _____ Different cultures are not wrong; they are just different.

Part 3: Match the Situations

1. Your foreign friend does not know how to wai. _____
2. Someone stands farther away while talking to you. _____
3. Your friend uses chopsticks to eat. _____
4. Someone says something that sounds rude, but they do not mean it. _____
5. A visitor wears different traditional clothes. _____

A. I should respect their way of eating.

B. I should not judge them too quickly.

C. I should explain Thai greetings politely.

D. I should respect their clothing and culture.

E. I should understand that they may need personal space.

LIVEWORKSHEETS