

Worksheet 3

Simple Future Tense

Subject + will + verb (present tense) + object

Simple Future Tense is used;

- To describe completed actions in the past
- To talk about past habits or routines
- To describe a sequence of past events

Activity 1

1. I (send) the complaint to the relevant department.
2. We (contact) you within 24 hours.
3. I (check) your account immediately.
4. Our team (investigate) the issue.
5. You (receive) an SMS confirmation shortly

Activity 2

Customer says,

- A. I forgot my password.
- B. My card isn't working.
- C. I need a bank statement.
- D. I have a complaint.
- E. I need to talk with a card center officer.

Agent responds,

1. We'll email the bank statement.
2. I'll reset your password.
3. We'll investigate the issue.
4. I'll register your complaint.
5. I will transfer your request to the relevant department.

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