UNIT 2

Review & Practice

WELCOMING VISITORS

Let's review what you have learned in this unit.



A. Vocabulary: Choose the best answer.

1. When you meet a guest, the best expression to say is _____.
   a. Goodbye. b. Excuse me.
   c. Welcome! d. See you later.
2. Which expression is used to introduce yourself?
   a. How are you? b. Nice to meet you.
   c. Let me introduce myself. d. Thank you very much.
3. If you want to be polite to a visitor, you should _____.
   a. ignore them b. speak loudly
   c. be friendly and helpful d. turn your back
4. Which word means "a guest from another country"?
   a. local b. visitor
   c. resident d. host
5. The opposite of "impolite" is _____.
   a. rude b. friendly
   c. selfish d. strict

B. Match the expressions with the appropriate responses.

1. Welcome to our hotel.	•	• a. I'm fine, thank you.
2. How are you today?	•	• b. My name is Lisa. I'm your tour guide.
3. Let me introduce myself.	•	• c. Thank you. This place is beautiful.
4. Nice to meet you.	•	• d. Nice to meet you, too.
5. Can I help you?	•	• e. Yes, please. I need some information.

C. Put the words in the correct order to make meaningful sentences.

1. to / welcome / Thailand / you / .
   _____
2. please / how / help / can / I / you / ?
   _____
3. meet / nice / you / to / .
   _____
4. name / is / my / Somchai / .
   _____
5. from / are / you / where / ?
   _____

D. Look at the pictures and complete the conversations.

1



Staff : 1) _____ to our hotel.
Guest : Thank you.
Staff : 2) _____ ?
Guest : I'm fine, thank you.

2



Guide : 3) _____ .
My name is May.
Guest : Nice to meet you, May.
Guide : 4) _____ your visit today?

3



Tourist : Excuse me.
5) _____ ?
Local : Sure. You can go straight and turn left at the traffic lights.

4



Host : Nice to meet you.
Visitor : 6) _____ , too. Thank you for having me.

Think & Share

What are some good ways to make visitors feel welcome? Share your ideas with your classmates.

Self-Check

I can...

use greetings and polite expressions.	☐	☐	☐
introduce myself and others.	☐	☐	☐
respond to visitors politely.	☐	☐	☐

LIVEWORKSHEETS