觀光英語互動學習單

1. 聽寫填空 (聆聽廣播，填寫單字)

Attention passengers on flight BR225.
Please proceed to _____ (1) 5 immediately.
Your flight is now _____ (2).

2. 常用對話判斷

旅客在飯店櫃檯詢問：
"Do you have any double rooms available for tonight?"

請選出最適當且專業的觀光英文回應：

"I don't know, we are too busy today."

"Yes, we have a few double rooms left. How many nights will you be staying with us?"

3. 一問句，四選項回答

當地勤人員對你說：
"Could I have your passport and booking reference, please?"
你應該如何回答最恰當？

- (A) Here you go.
- (B) I would like a window seat, please.
- (C) The flight is delayed.
- (D) Nice to meet you too.

4. 克漏字測驗 – 題組選填

Word Bank (單字庫)

assistance | stay | served | key

Welcome to the Marina Bay Hotel. Here is your room _____. Breakfast is from 7:00 AM to 10:00 AM in the lobby restaurant.
If you need any _____, please dial 0 for the reception desk.
Enjoy your _____!

5. 連連看常用觀光用語

Itinerary	A. 轉機/停留
Layover	B. 行李提領處
Baggage claim	C. 行程表
Shuttle bus	D. 接駁車

6. 機票網站實境查詢

[機票網站連結]
<< 請點擊前往航空公司的『行李基本規定』頁面 >>

請問，搭乘「豪華經濟艙(Premium Economy)」飛往美國的旅客，其免費託運行李限額為多少？

(A) 1件 (限重23公斤)
(B) 2件 (每件限重23公斤)
(C) 2件 (每件限重32公斤)
(D) 不限件數，總重30公斤以內

7. 機票查詢：回答票種

Electronic Ticket
L. Chen Time
KHH → SIN → SIN
Fare Rules:
Economy Flex / Non-refundable,
Change fee applies.

Electronic Ticket
Passenger:
L. Chen
KHH → SIN
Time: 10:00

請根據上述資訊，回答這張機票的「艙等與票種特性」是什麼？（是否可退票？是否可改期？）

8. 專業觀光英文歡迎詞錄音

REC

請以親切、專業的語氣朗讀以下歡迎詞：

"Good morning, ladies and gentlemen. On behalf of our travel agency, I would like to welcome you to this beautiful city. My name is [Student's Name], and I will be your guide today. Please sit back, relax, and enjoy the tour!"

Record 00:00:15

屏東大學科科技大學 Pingtung University of Science and Technology
LIVEWORKSHEETS