

- 1** Really? What's
  - 2** Did you try
  - 3** So, I can give you
  - 4** You can choose
  
  - 5** Let me just check when
  - 6** I'll order
  - 7** You can collect it
  - 8** OK, I'll call you
- a** your money back.
  - b** the problem?
  - c** turning it off and on again?
  - d** a different phone.
  
  - e** we can get you a replacement.
  - f** on Wednesday.
  - g** it now.
  - h** when it's ready for collection.