1. If you _____ any help, I will be willing to assist you.
   (A) need
   (B) needed
   (C) be needed
   (D) had needed

2. I _____ my job more if it was closer to my place.
   (A) enjoy
   (B) will enjoy
   (C) would enjoy
   (D) would have enjoyed

3. If I were in your position, I _____ a closer look at the situation.
   (A) took
   (B) will take
   (C) would take
   (D) would have taken

4. If Maria had not given me information about the area, I _____ lost.
   (A) will get
   (B) would be getting
   (C) get
   (D) would have gotten

5. If they had checked the package properly, the food wouldn't _____ bad.
   (A) goes
   (B) going
   (C) to go
   (D) have gone

6. If the weather is fine tomorrow, we _____ able to host an open-air concert.
   (A) were
   (B) will be
   (C) would be
   (D) would have been

7. If the company _____ a survey, it would have a better understanding of what its customers want.
   (A) conducts
   (B) conducting
   (C) has conducted
   (D) had conducted

8. The clients wouldn't _____ so confused now if the travel agency had posted travel information on its website.
   (A) be
   (B) being
   (C) have been
   (D) to be

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Questions 9–12 refer to the following memo.

To: Department Heads
From: Jessica Parker
Date: December 15
Subject: Employees' Bonus Leave

On January 1, we are going to start a new company policy _____ employees' annual leave. Every year, one employee from each department will receive bonus leave if he/she _____ outstanding performance. The eligible employees will receive an additional three days of annual leave. We are going to have a meeting to finalize the list of employees eligible for bonus leave. _____ I _____ grateful if you could give me a list of eligible employees before the meeting.

I hope to see you all at the meeting.

9. (A) despite
(B) with regard to
(C) as long as
(D) in contrast to

10. (A) do
(B) does
(C) doing
(D) did

11. (A) We might cancel the meeting because of it.
(B) The meeting is going to be tomorrow morning at 10.
(C) No one in your department is eligible for a bonus.
(D) The meeting room is occupied at the moment.

12. (A) will be
(B) would be
(C) would have been
(D) have been

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Questions 13–17 refer to the following online form and e-mail.

www.thunderinternet.com/customerservice

Thunder Internet Service

Required fields are marked with an asterisk (*).

Name *	Katherine Turner
E-mail *	kate80@ohmail.com
Date *	April 20
Phone Number *	(065) 332-5544
Address	
Subject *	Internet disconnection

I have been using your Internet service for the last two years, and I have not had a single problem with you so far. In fact, I personally think you are the best Internet service provider in the country. However, yesterday, I started to have trouble with my Internet connection, and today I can't get any service at all. Of course, as soon as the problem occurred, I contacted the Customer Service Department to complain and talked to one of your technicians, Paul Taylor. Unfortunately, the problem has not been resolved yet. I would like to know when I can get Internet back.

TO Katherine Turner <kate80@ohmail.com>
FROM Jane Davis <Davis_1021@thunder.com>
DATE April 21
SUBJECT Re: Internet disconnection

Dear Ms. Turner,

I am terribly sorry that you are dissatisfied with our service. Thunder Internet Service is proud of providing the best quality service to its customers. Therefore, we will settle this issue in a prompt manner.

I have talked to the technical team, and they assume that some of your equipment must have suffered a mechanical malfunction. We would like to dispatch a technician to your home to check your equipment tomorrow. The technician you talked to will give you a call first thing tomorrow morning to schedule a visit. His phone number is (312) 667-2211. You can call him directly if you do not hear from him early tomorrow.

Sincerely,

Jane Davis

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13. What information is NOT included on the form?
    (A) An e-mail address
    (B) A telephone number
    (C) A home's location
    (D) The service problem

14. On which date did the interruption of the service begin?
    (A) April 19
    (B) April 20
    (C) April 21
    (D) April 22

15. What is the purpose of the e-mail?
    (A) To inform a person of a technician's visit
    (B) To give a customer a refund
    (C) To apologize for a late shipment
    (D) To complain about a product

16. In the e-mail, the word "assume" in paragraph 2, line 1 is closest in meaning to
    (A) concur
    (B) suppose
    (C) present
    (D) allow

17. What is suggested about Paul Taylor?
    (A) He visited Ms. Turner.
    (B) He will be calling Ms. Turner.
    (C) He is on vacation.
    (D) Ms. Turner has not talked to him.

Multiple Passages

Double passages

Paired reading passages in Part 7 are related to each other, for example: a business letter and an e-mail, an article and a letter. Some questions refer to only one reading passage, but there are also some that require you to read both passages to be able to choose correct answers.

Triple passages

With the new TOEIC test format, test takers will be tested on their comprehension of the information across the three related passages such as an announcement, an e-mail and a reply to the previous e-mail.

You must be very careful in doing Part 7. You should first look at the passages quickly to have a general idea of what they are about. You then read the questions about each passage and scan the related passage to look for the answers. If you are unsure of any answer, eliminate the answer choices that are clearly wrong, and then guess at the remaining ones. Do not spend too much time on any one item; you can come back to it if you still have time.

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1. Sales receipts given to customers sometimes _____ credit card information.
   (A) contain
   (B) contains
   (C) containing
   (D) to contain

2. The housekeeper claimed that she _____ every sink in the house last week.
   (A) clean
   (B) cleans
   (C) cleaned
   (D) have cleaned

3. Some of the workers in this plant _____ to improve their working environment.
   (A) want
   (B) wants
   (C) has wanted
   (D) wanting

4. A number of tourists visiting Korea _____ that the purpose of their visit is shopping.
   (A) say
   (B) says
   (C) saying
   (D) be said

5. The people doing jobs with heavy workloads _____ already ready to quit.
   (A) is
   (B) are
   (C) being
   (D) am

6. Each of the hotel guests _____ given a free beach bag and towel after arriving.
   (A) to be
   (B) was
   (C) are
   (D) were

7. The number of patients reporting side effects from this medicine _____ been increasing since last month.
   (A) has
   (B) have
   (C) had
   (D) having

8. Most of the workers at the construction site _____ exhausted from the extra work.
   (A) was
   (B) were
   (C) has
   (D) have

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Questions 9–12 refer to the following letter.

Dear Sir / Madam,

I have been a member of your fitness center for the past 3 years. And I have been enjoying working out there. However, recently, going to the spa _____ something
9.

I want to avoid. I find it so unpleasant. Most of the shower rooms _____ so dirty. The
10.

floors are always littered with paper.

I would like to _____ my membership at the center. _____ I hope these conditions can
11. 12.

be improved for the benefit of all concerned.

9. (A) have become
(B) had become
(C) has become
(D) having become

10. (A) is
(B) are
(C) am
(D) being

11. (A) reserve
(B) stay
(C) maintain
(D) go on

12. (A) And I want to cancel my registration.
(B) But I want to get good value for my money.
(C) And I am sorry about the inconvenience.
(D) But I would like a full refund.

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NO TEST MATERIAL ON THIS PAGE

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Questions 13–17 refer to the following notice and e-mails.

Notice: Convention Center Elevators to Be out of Service

Please be advised that all the elevators in the convention center will be out of service for upgrades during the period of June 20–25 next week. If you have a concern related to this upcoming service interruption, please contact officemaintenance@convention.org.

To: officemaintenance@convention.org
From: Julia@convention.org
Subject: Upcoming elevator maintenance

I just found out that there is going to be elevator maintenance next week. I am writing this e-mail to ask you if you could reschedule the work. I am kindly asking this because there is an important event planned for 2 days starting on the 21st. The event is an annual convention for people with disabilities. A number of people with disabilities, their representative organizations, and policymakers are expected to participate in this event. Therefore, I am pretty sure that this maintenance schedule will cause a huge problem and will be extremely inconvenient for those who are in wheelchairs.

I am sorry I couldn't notify you of this event earlier, but I feel that rescheduling the elevator maintenance is inevitable.

Best,
Julia

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To: Julia@convention.org
From: officemaintenance@convention.org
Subject: Re: Upcoming elevator maintenance

Thank you for bringing this matter to my attention. I had no idea about what is scheduled to be happening on those dates when I was organizing this maintenance. Rescheduling is not what I can decide on my own. I need to talk with the maintenance company to see if I can change the dates. After I talk with them, I will see what I can do about your request.

Thanks,
Brian

13. What is the purpose of the notice?
    (A) To notify readers of a change in the maintenance schedule
    (B) To announce the opening of a convention center
    (C) To announce the malfunctioning of the elevators
    (D) To inform readers about maintenance on the elevators

14. In the first e-mail, the word "inevitable" in paragraph 2, line 2 is closest in meaning to
    (A) unavoidable
    (B) complicated
    (C) describable
    (D) optional

15. What is Julia's concern?
    (A) People with disabilities won't be interested in the conference.
    (B) Participants at the conference will be inconvenienced.
    (C) The maintenance schedule has not been fixed yet.
    (D) The maintenance work was not satisfactory.

16. What was Brian NOT aware of?
    (A) The fact that there is a convention planned
    (B) The fact that people with disabilities often visit the building
    (C) The fact that the elevators are not working
    (D) The fact that elevator maintenance costs a lot

17. How will Brian take care of Julia's concern?
    (A) He will cancel the maintenance schedule.
    (B) He will contact the maintenance company.
    (C) He will talk to his manager.
    (D) He will reschedule the maintenance right away.

Tai Sach mien phi tai: Sachmoi24h.co LIVEWORKSHEETS