

You are going to hear an interview between a journalist and a city councillor about service dogs.



Complete the following gaps. Use no more than three words for each gap.

The journalist's notes:

Service dogs:

- They assist people with disabilities in daily activities.
- Most significant advantage; they offer [- 12 -] to their handlers.

Important to know:

- Currently, the city does not offer any [- 13 -] for service dogs.
- A [- 14 -] is sufficient as evidence for the status of a service dog.
- Businesses cannot ask the dog to perform the task it is trained to do because of [- 15 -] concerns.
- Businesses cannot use [- 16 -] or fear of dogs as reasons to deny access to people using service dogs.

12. [- 12 -]
13. [- 13 -]
14. [- 14 -]
15. [- 15 -]
16. [- 16 -]

Choose the correct answer.

17. Service dogs may be asked to leave a place if they...

- ☐ A. seem to be sick.
☐ B. disobey orders.
☐ C. bark excessively.

18. The handler must ensure that the dog is...

- ☐ A. on a leash.
☐ B. getting enough exercise.
☐ C. affectionate towards others.

19. The guidelines on service dogs are...

- ☐ A. now undergoing revision.
☐ B. universal across the country.
☐ C. rarely followed by businesses.

20. Currently, vests that say "Service Dog"...

- ☐ A. have unique features for identification.
☐ B. are bought at designated places.
☐ C. may take different colours and forms.

21. What quality did the **journalist** think would serve as an indicator of a service dog?

- ☐ A. Size
☐ B. Attitude
☐ C. Dog breed